

AGENDA

REGULAR MEETING OF THE BOARD OF DIRECTORS Tuesday, June 7, 2022 4:00 PM

IN AN EFFORT TO PREVENT THE SPREAD OF COVID-19 (CORONAVIRUS), THERE WILL BE NO PUBLIC LOCATION FOR ATTENDING THIS BOARD MEETING IN PERSON. MEMBERS OF THE PUBLIC MAY JOIN THE MEETING BY FOLLOWING THE INSTRUCTIONS BELOW:

Meeting Information

Meeting link: <a href="https://sangorgoniomemorialhospital-ajd.my.webex.com/sangorgoniomemorialhospital-ajd.my.webx.com/sangorgoniomem

ajd.my/j.php?MTID=me8cb51f5c925db353d3aff4b5d943b40

Meeting number: 2554 087 3648

Password: 1234

More ways to join

Join by video system
Dial <u>25540873648@webex.com</u>
You can also dial 173.243.2.68 and enter your meeting number.

Join by phone +1-510-338-9438 USA Toll Access code: 2554 087 3648

Password: 1234

Emergency phone number if WebEx tech difficulties

951-846-2846 code: 3376#

THE TELEPHONES OF ALL MEMBERS OF THE PUBLIC LISTENING IN ON THIS MEETING MUST BE "MUTED".

In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the Administration Office at (951) 769-2160. **Notification 48 hours prior to the meeting** will enable the Hospital to make reasonable arrangement to ensure accessibility to this meeting. [28 CFR 35.02-35.104 ADA Title II].

TAB

I. Call to Order S. DiBiasi, Chair

II. Public Comment

Members of the public who wish to comment on any item on the agenda may speak during public comment or submit comments by emailing publiccomment@sgmh.org on or before 1:00 PM on Tuesday, June 7, 2022, which will become part of the board meeting record.

A five-minute limitation shall apply to each member of the public who wishes to address the Hospital Board of Directors on any matter under the subject jurisdiction of the Board. A thirty-minute time limit is placed on this section. No member of the public shall be permitted to "share" his/her five minutes with any other member of the public. (Usually, any items received under this heading are referred to staff for future study, research, completion and/or future Board Action.) (PLEASE STATE YOUR NAME AND ADDRESS FOR THE RECORD.)

On behalf of the Hospital Board of Directors, we want you to know that the Board acknowledges the comments or concerns that you direct to this Board. While the Board may wish to occasionally respond immediately to questions or comments if appropriate, they often will instruct the Hospital CEO, or other Hospital Executive personnel, to do further research and report back to the Board prior to responding to any issues raised. If you have specific questions, you will receive a response either at the meeting or shortly thereafter. The Board wants to ensure that it is fully informed before responding, and so if your questions are not addressed during the meeting, this does not indicate a lack of interest on the Board's part; a response will be forthcoming.

GENERAL TOPIC

III.	Stroke Program Presentation	J. Peleuses	A
OLD B	USINESS		
IV.	*Proposed Action - Approve Minutes • May 3, 2022, Regular Meeting	S. DiBiasi	В
NEW E	BUSINESS		
V.	Hospital Board Chair Monthly Report	S. DiBiasi	verbal
VI.	CEO Monthly Report	S. Barron	verbal
VII.	June, July, & August Board/Committee Meeting Calendars	S. DiBiasi	C
VIII.	*Proposed Action – Reappoint existing board member to a second four-year term expiring June 30, 2026 • Steve Rutledge • ROLL CALL	S. DiBiasi	verbal
IX.	*Proposed Action – Recommend approval to Healthcare District Board • Acquisition of Two CT Scanners from Canon Medical Systems, USA	J. Peleuses	D

ROLL CALL

San Gorgonio Memorial Hospital Board of Directors Regular Meeting June 7, 2022

X.	Committee Reports:
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• Human Resources Committee

S. Rutledge/

Ε

o May 18, 2022, regular meeting minutes

A. Karam

- o Reports
- Finance Committee

E. Ngo/

o May 31, 2022, regular meeting minutes

D. Heckathorne F

* Proposed Action – Approve April 2022 Financial Statement (Unaudited)

(Approval recommended by Finance Committee 05/31/2022)

- ROLL CALL
- * Proposed Action Recommend Approval to Healthcare District Board to Approve Annual Insurance Renewals

D. Heckathorne G

- o Professional and General Liability Programs
- o Property and Casualty Programs

(Approval recommended by Finance Committee 05/31/2022)

- ROLL CALL
- XI. Chief of Staff Report

S. Khalil, MD

- Chief of Staff
- * Proposed Action Approve Recommendations of the Medical Executive Committee • ROLL CALL
- XII. * Proposed Action Approve Policies and Procedures
 ROLL CALL

Staff

I

J

Η

XIII. Community Benefit events/Announcements/ and newspaper articles S. DiBiasi

Biasi

XIV. Future Agenda Items

*** ITEMS FOR DISCUSSION/APPROVAL IN CLOSED SESSION

S. DiBiasi

➤ Proposed Action - Recommend approval to Healthcare District Board - Medical Staff Credentialing (Health & Safety Code §32155; and Evidence Code §1157)

XV. ADJOURN TO CLOSED SESSION

* The Board will convene to the Open Session portion of the meeting approximately 2 minutes after the conclusion of Closed Session.

RECONVENE TO OPEN SESSION

*** REPORT ON ACTIONS TAKEN DURING CLOSED SESSION

S. DiBiasi

XVI. ADJOURN

S. DiBiasi

San Gorgonio Memorial Hospital Board of Directors Regular Meeting June 7, 2022

*Action Required

In accordance with The Brown Act, *Section 54957.5*, all public records relating to an agenda item on this agenda are available for public inspection at the time the document is distributed to all, or a majority of all, members of the Board. Such records shall be available at the Hospital Administration office located at 600 N. Highland Springs Avenue, Banning, CA 92220 during regular business hours, Monday through Friday, 8:00 am - 4:30 pm.

I certify that on June 3, 2022, I posted a copy of the foregoing agenda near the regular meeting place of the Board of Directors of San Gorgonio Memorial Hospital, and on the San Gorgonio Memorial Hospital website, said time being at least 72 hours in advance of the regular meeting of the Board of Directors

(Government Code Section 54954.2).

Executed at Banning, California, on June 3, 2022

ariel Whitley

Ariel Whitley, Executive Assistant

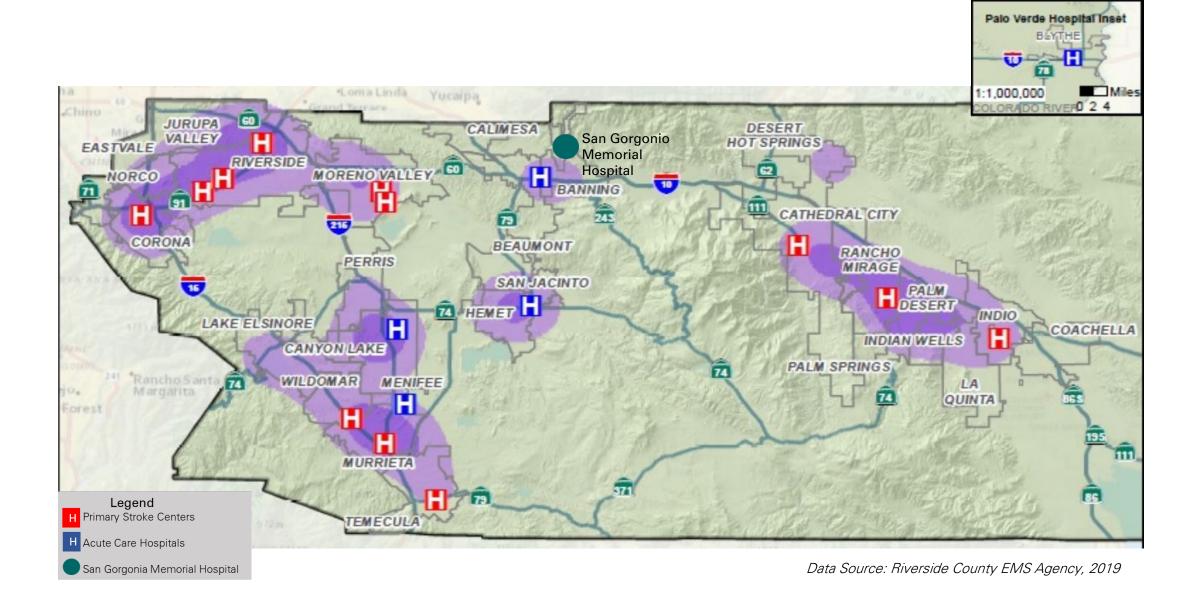
TAB A





STROKE CENTERS Riverside County





*

CT UNIT SELECTION PROCESS



1. Determine Criteria For Units

- Publish Request for Proposal and Solicit Bids
- Review Submitted Proposals
- Vendor Presentations to Physicians, Leadership and Staff
- Negotiate with two final vendors
- Solicit Physician Input (Radiology, Neurology, Cardiology and ED)
- Finalize Selection

2. Present for Approval

3. Place Order









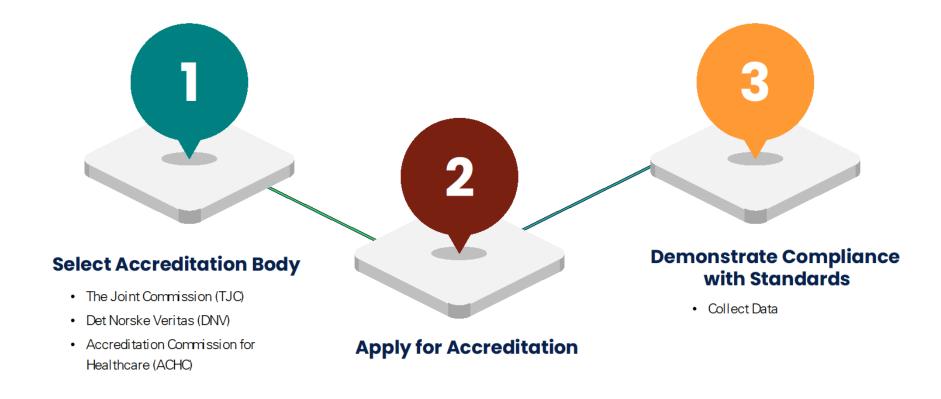


ACCREDITATION PROCESS

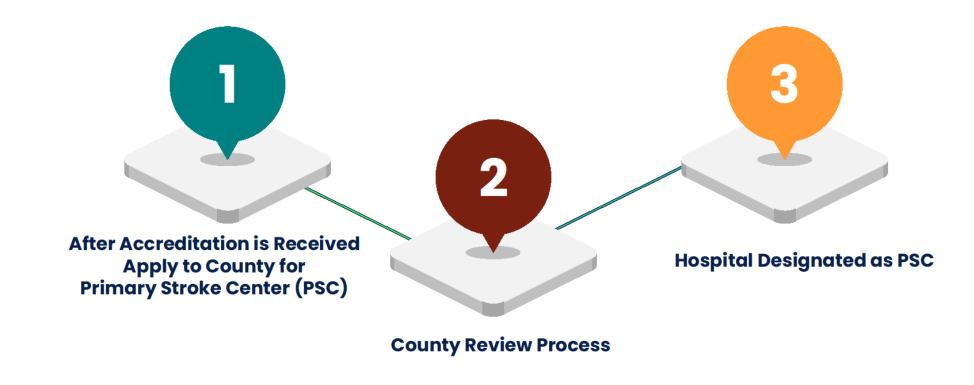


Task	Time Fame	Estimated Completion
Planning and Design (Phase 1)	2-3 Months	Mid-March 2022
Construction (Phase 1) • Relocation of Mobile Imaging Pad • CT Mobile Unit Installation • CT Installation (Emergency Department)	6 Months	October 2022
New Equipment Selection (Canon)	2-3 Months	Mid May 2022
Replacement of Existing Equipment	2 Months	October 2022
Planning and Design (Phase 2)	4-6 Months	October 2022
Construction (Phase 2) • CT Installation (Diagnostic Imagining Department) • Relocation of MRI Trailor to Mobile Pad	6-8 Months	June 2023
Licensing and Accreditation	6-8 Months	June 2023
Policy and Procedure Development	6 Months	March 2023
Hiring Staff	Varies (with position)	July 2023
Staff Education	Ongoing	August 2023





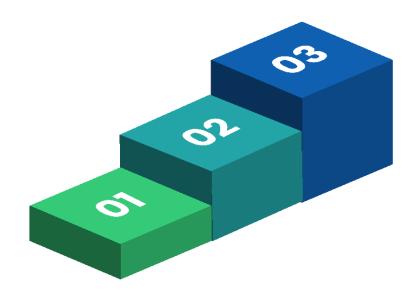






Hospital construction projects must be reviewed and approved by the California Department of Health Care Access and Information (HCAI)

Multi-Step Review Process



01

Initial submission to HCAI

02

HCAI reviews and returns with questions or comments (Backcheck)

03

Responses to HCAI (can be multiple rounds of review)



NEXT STEPS



Develop Architectural Plans for ED CT

- Relatively Straight forward
 - Equipment Swap Like for Like

Develop Architectural Plans for Second CT

- Significantly more involved with additional construction Required
- Review Code Changes for ADA accommodations

Submit to HCAI for Approval

- Review of design
 - Backcheck / approval of design

RFP Phase 2 Construction











QUESTIONS



TAB B

MINUTES: Not Yet Approved By Board

REGULAR MEETING OF THE SAN GORGONIO MEMORIAL HOSPITAL BOARD OF DIRECTORS

May 3, 2022

The regular meeting of the San Gorgonio Memorial Hospital Board of Directors was held on Tuesday, May 3, 2022. In an effort to prevent the spread of COVID-19 (coronavirus), and in accordance with the Governor's Executive Order N-29-20 (pending AB 361 implementation), there was no public location for attending this board meeting in person. Board members and members of the public participated via WebEx.

Members Present: Phillip Capobianco III, Ehren Ngo, Ron Rader, Steve Rutledge (Vice

Chair), Randal Stevens, Dennis Tankersley, Siri Welch

Members Absent: Susan DiBiasi (Chair), Joel Labha

Required Staff: Steve Barron (CEO), Pat Brown (CNO/COO), Daniel Heckathorne (CFO),

Sherif Khalil, MD (Chief of Staff), Annah Karam (CHRO), Ariel Whitley (Executive Assistant), Karan P. Singh, MD (CMO), Angie Brady (ED Director), Margaret Kammer (Controller), Susan Sommers (Infection Control Director), Peter Kim (Performance Improvement Director), Jayme

Goodner (Surgical Services Director)

AGENDA ITEM		ACTION /
AGENDA ITEM		FOLLOW-UP
Call Ta Oadaa	Vi Ch-i- Ct D-(1-111-1) 1 (1	TOLLOW-CI
Call To Order	Vice Chair, Steve Rutledge, called the meeting to order at 4:02 pm.	
D. I.V. G		
Public Comment	Members of the public who wished to comment on any item on the	
	agenda were encouraged to submit comments by emailing	
	<u>publiccomment@sgmh.org</u> prior to this meeting.	
	No public comment emails were received.	
GENERAL TOPIC		
da Vinci Robot	Jayme Goodner, our Surgical Services Director briefly explained	
Presentation	her experience being a patient of a robotic surgery procedure. Dr.	
	Singh presented on the da Vinci Robot, how it works, and why	
	hospitals invest in equipment/services as such.	
OLD BUSINESS		
Proposed Action -	Vice Chair, Steve Rutledge, asked for any changes or corrections to	The minutes of the
Approve Minutes	the minutes of the April 5, 2022, regular meeting as included on the	April 5, 2022,

AGENDA ITEM		ACTION / FOLLOW-UP
April 5, 2022, regular meeting.	board tablets.	regular meeting will stand correct as presented.
NEW BUSINESS		
Hospital Board Chair Monthly Report	No report.	
CEO Monthly Report	Steve Barron reported that census has been low. He also mentioned that we applied for a grant/earmark for about \$500,000 worth of equipment and should hear back soon.	
May, June, & July Board/Committee meeting calendars	Calendars for May, June, & July were included on the board tablets.	
Foundation Monthly Report	In the absence of Valerie Hunter, Steve Barron gave the Foundation Monthly Report as included on the board tablets.	
Patient Care Services Bi-Monthly Report	Vice Chair, Rutledge noted that the Patient Care Services Bi- Monthly report was included as a handout for review. Pat Brown reviewed the Patient Care Services Bi-Monthly Report.	
Format of Future Meetings – Discussion	Dennis Tankersley discussed returning to in-person meetings. We will return to in-person board meetings beginning on June 7, 2022.	
990 Filing (to be emailed) – Discussion	Dan Heckathorne noted that the Best On Board education module discusses the Form 990. Board members are required to look at the 990 before the hospital files. The 990 will be emailed to each board member. Dan would like a response by May 11 th . All questions should be addressed to Margaret.	
COMMITTEE REPO	DRTS:	

AGENDA ITEM					ACTION / FOLLOW-UP		
Finance Committee Proposed Action – Recommend Approval of the March 2022 Financial Statement (Unaudited).	Dan Heckathorne March 2022 Fin tablet. A copy of minutes were als the Finance Com Financial report a	(Rader/Welch), the					
	Capobianco	Yes	DiBiasi	Absent			
	Labha	Absent	Ngo	Yes			
	Rader	Yes	Rutledge	Yes			
	Stevens	Yes	Tankersley	Yes			
	Welch	Yes	Motion carried.				
Report Proposed Action – Approve Recommendations of the Medical Executive Committee	Approval Items: • 2022 Ann • Approval • Approval	 2022 Annual Approval of Policies and Procedures Approval of tPA Policy 					
	Capobianco	Yes	DiBiasi	Absent	submitted.		
	Labha	Absent	Ngo	Yes			
	Rader	Yes	Rutledge	Yes			
	Stevens	Yes	Tankersley	Yes			
	Welch	Yes	Motion carried.				
Proposed Action – Approve Policies and Procedures	There was one of tablets presented BOARD MEMBER	M.S.C., (Tankersley/Rader) , the SGMH Board of Directors approved the					
	Capobianco	policies and					
	Labha	Yes Absent	Ngo	Absent Yes	procedures as		
	Rader	Yes	Rutledge	Yes	submitted.		
	Stevens	Yes	Tankersley	Yes			
	Welch	Yes	Motion carried.				

AGENDA ITEM		ACTION / FOLLOW-UP
Community Benefit events/Announceme nts/and newspaper articles	Miscellaneous information was included on the board tablets.	
Future Agenda Items	None.	
Adjourn to Closed Session Reconvene to Open Session	 Vice Chair, Rutledge reported the items to be reviewed and discussed and/or acted upon during Closed Session will be: Recommend approval to the Healthcare District Board – Medical Staff Credentialing Receive Quarterly Performance Improvement Committee Report Receive Quarterly Infection Control/Risk Management Report Receive Quarterly Emergency Preparedness/Environment Safety Report The meeting adjourned to Closed Session at 5:11 pm. The meeting adjourned from closed session at 5:35 pm. At the request of Vice Chair Rutledge, Ariel Whitley reported on the actions taken/information received during the Closed Session as follows: Recommended approval to the Healthcare District Board – Medical Staff Credentialing Received Quarterly Performance Improvement Committee 	
	Report Received Quarterly Infection Control/Risk Management Report Received Quarterly Emergency Preparedness/Environment Safety Report	
Adjourn	The meeting was adjourned at 5:35 pm.	

In accordance with The Brown Act, *Section 54957.5*, all reports and handouts discussed during this Open Session meeting are public records and are available for public inspection. These reports and/or handouts are available for review at the Hospital Administration office located at 600 N. Highland Springs Avenue, Banning, CA 92220 during regular business hours, Monday through Friday, 8:00 am - 4:30 pm.

Respectfully submitted by Ariel Whitley, Executive Assistant

TAB C



June 2022

Board of Directors Calendar

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4
5	6	7 4:00 pm Hospital Board Meeting 6:00 pm Healthcare District Board Meeting	8	9	10	11
12	13	14 FLAG DAY	15	16	17	18
FATHER'S DAY	20	21	22	23	24	25
26	27	28 9:00 am Finance Committee 10:00 am Executive Committee	29	30		



July 2022

Board of Directors Calendar

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4 ADMIN. CLOSED IN OBSERVANCE OF INDEPENDENCE DAY	5 4:00 pm Hospital Board Meeting 6:00 pm Healthcare District Board Meeting	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26 9:00 am Finance Committee	27	28	29	30
31						



August 2022

Board of Directors Calendar

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2 4:00 pm Hospital Board Meeting 6:00 pm Healthcare District Board Meeting	3	4	5	6
7	8	9	10	11	12	13
14	15	9:00 am Community Planning Committee	9:00 am HR Committee	18	19	20
21	22	23	24	25	26	27
28	29	30 9:00 am Finance Committee	31			

TAB D



Date: 13 May 2022

To: Steve Barron – CEO

Patricia Brown - CNO/COO

San Gorgonio Memorial Hospital Finance Committee

San Gorgonio Memorial Hospital Foundation

From: John Peleuses – Project Manager

Subject: CT Acquisition Recommendations

Background:

The hospital's Diagnostic Imaging Department went through an extensive selection process that included creating a Request for Proposal (RFP). This process evaluated the current and future needs of the department and criteria for obtaining American Heart Association/American Stroke Association (AHA/ASA), The Joint Commission (TJC) and the Riverside County Emergency Medicine Services Agency (REMSA) Primary Stroke Center Designation. The funding for this purchase will be obtained from the San Gorgonio Memorial Hospital Foundation through a generous donation by the Morongo Band of Mission Indians.

The proposal was published in February 2022 with responses and vendor presentations completed in late April. There were four (4) vendors that submitted proposals and met with our selection committee for the presentations. The selection committee included representatives from Hospital Leadership, Diagnostic Imaging Leadership and staff, and Physician constituents that represented the specialties of, Cardiology, Emergency Medicine, Neurology and Radiology.

Process:

All proposals were reviewed for completeness, examples of images for quality of studies and financial viability which included cost of acquisition as well as cost of operation over a five-year period. The vendors were reduced to two finalist who were contacted and given the opportunity to provide final proposals for pricing and cost of Service. Upon subsequent negotiations with the vendors we selected the vendor with the lowest responsible bid that best met all the needs of the hospital.

Recommendation:

The review was completed in concert with Hospital Leadership and Medical staff recommendation. The selection committee is pleased to submit their recommendations for the purchase of the proposal submitted by Canon Medical Systems USA.

The acquisition cost of the two Canon CT units will be \$1,284,917 plus tax, shipping, and necessary construction to accommodate the units. Construction estimates are pending architectural design and regulatory review. The annual service expense after the first-year warranty period is \$154,950 annually which would cover both units with glassware

(x-ray tubes) with the price locked in for 72 months. The purchase terms are 0% down, 80% upon shipment of the units and the remaining 20 % net 30 days after completion/acceptance.

The committee sites the quality of the images, serviceability of the units coupled with numerous features and functions that will improve patient safety and through-put. With the added ability to stabilize operating costs with guaranteed stable service pricing.



Achieve Your CT Priorities in Radiology











Making Standard of Care, Standard	Aquilion Lightning	Aquilion Prime SP	Aquilion ONE GENESIS Edition	Aquilion ONE PRISM Edition
SEMAR (Single Energy Metal Artifact Reduction) Technique to reduce metallic artifact, improving visualization of implants and the adjacent soft tissues for a clearer and more confident diagnosis	√	√	√	√
660+ lbs. Capacity Table Ability to scan a greater range of patient sizes	√	√	√	√
Extended Table/Scannable Range 2000 mm scan range	√	√	√	√
Provides for an automatic kV selection based on the patient size and the target image quality level	√	√	√	√
SURE Exposure Dose modulation tool for personalized dose management	√	√	√	√
AIDR 3D Enhanced (Adaptive Iterative Dose Reduction) Iterative noise reduction tool to help lower dose	√	√	√	√
PUREVISION Detector Advanced detector technology across CT portfolio	√	√	√	√
Insta-View Enables easy review of CT scan, instantly	√	√	√	√
Gantry Tilt +/- 30° gantry tilt in all scan modes (axial and helical)	√	√	√	√









Enhancing the Patient and User Experience	Aquilion Lightning	Aquilion Prime SP	Aquilion ONE GENESIS Edition	Aquilion ONE PRISM Edition
Wide 78 cm Bore The wide bore patient aperture enhances patient comfort	√	√	√	√
Open Flared Gantry Design Unique flared gantry is designed to help improve patient access	√	√	√	√
Wide 47 cm Table Easy patient loading, positioning and transfer from a wheelchair or bed	√	√	√	√
Low 33 cm Table Height Easy patient loading, positioning and transfer from a wheelchair or bed	√	√	√	√
Flat Tabletop Design Easier patient transfer and less strain to technologist	√	√	√	√
Area Finder/Laser Collimation ¹ Laser collimation allows the field of view and scan range to be set directly on the gantry			√	√
Auto Start Feature from Gantry Ability to initiate scan tableside for added patient safety		√	√	√
Tech Assist Lateral Slide ¹ Mechanically move the table right or left, up to 42 mm, to the correct position with the push of a button	√	√	√	√
SURE Position Accurately position the patient up-down and right-left from the control room ²	√	√	√	√

Making Innovation Accessible	Aquilion Lightning	Aquilion Prime SP	Aquilion ONE GENESIS Edition	Aquilion ONE PRISM Edition
Advanced Intelligent Clear-IQ Engine (AiCE) ¹ Deep Learning Reconstruction (DLR) using a next-generation approach to image reconstruction that can improve image quality and reduce scan times	√	√	√	√
Deep Learning Spectral Technology Deep Learning Spectral reconstruction for excellent energy separation and low-noise properties			√	√
SURE Subtraction 1 Automated bone subtraction and/or iodine mapping	√	√	√	√
vHP 3-Phase (Variable Helical Pitch) ¹ Enables multiple specialized studies within a single scan		√	√	√

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Made For life

¹Optional ²Right-left centering requires Tech Assist Lateral Slide





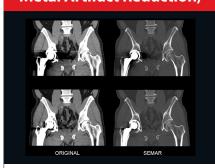
Making CT Standard of Care, Standard in Radiology

"SEMAR protocols and SEMAR software is very easy to use. It's just a simple click on the scanner and the machine does all of the work for you. With SEMAR we get more data around metal so there is more diagnostics, and more information gathered to make a better diagnosis for the patient and prognosis of the outcome." ²



Canon makes features and technologies for treating patients standard, not optional

SEMAR (Single Energy Metal Artifact Reduction)



- Automated metal artifact reduction
- Improving visualization of implants and the adjacent soft tissues
- No dose penalty

Enhanced table features



- 660+ lbs. table capacity and low 33 cm table height facilitates easy access for larger patients
- Extended table with 2,000 mm scan range that allows single head to toe acquisition
- Comfortable 47 cm table width

Dose management features



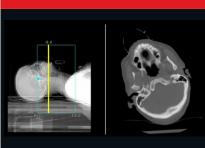
- AIDR 3D Iterative noise reduction tool to help lower dose
- SURE Exposure Dose modulation tool for personalized dose management
- SUREkV Provides for an automatic kV selection based on the patient size and the target image quality level

PUREVISION Detector



- Advanced detector technology available across entire CT portfolio
- 40% better light output for improved image quality, especially at low
- 0.5 mm slice resolution

Insta-View



- Provides real-time imaging during the scan
- Monitor the scan results instantly to save scan time

+/- 30° Gantry Tilt



• Highly advanced reconstruction technology overcomes the mathematical complexity of angled scanning for helical and volumetric acquisition, with no compromise in image quality

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Made For life RadiologyCSS14102US

Source: IMV 2019 Global Imaging Market Outlook Report

²The clinical results, performance and views described are the experience of the clinicians. Results may vary due to clinical setting, patient presentation and other factors





Automated workflows. Driving efficiency from referral to reporting.

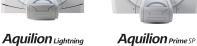
Introducing Canon Medical Systems' suite of ^{SURE}Workflow tools¹ to drive efficiencies through automation of key steps of the CT imaging chain from referral to reporting. Incorporate tools for simplified patient setup enabling safe and accurate care delivery, automated protocol setup for scans with personalized/optimized dose and image quality across patients, zero-click post-processing for consistent and fast results, and an Al-based solution for optimized post-scan workflow with actionable findings at your fingertips.

SUREWorkflow | Consistency Across the Portfolio

CT scanners designed for patient's safety and satisfaction with technology that meets your needs now and in the future.

Advanced technologies and ergonomics are standard on every configuration. So innovative capabilities are readily available for scanning a wide range of patients—from pediatric to bariatric. Industry-leading, automated dose reduction capabilities improve patient safety and increase your quality of care.







Aquilion Exceed LB



Aquilion Precision



Aquilion ONE



Aquilion ONE

Shared Technologies

Referral

Safe & Accurate Patient Setup Automated & Personalized

Zero-click & Consistent Results

Timely & Actionable Findings

Reporting

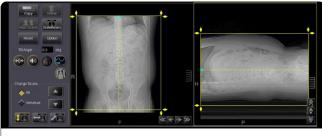
Safe & Accurate Patient Setup



Patient Centric Design

Aquilion CT systems feature a calming, wideopen space for an improved² patient and user experience.

Improved access to the patient from the front and rear of the gantry. Making innovation accessible.



Tech Assist Lateral Slide

Automatically optimizes the patient position with the push of a button.

An easier and safer way to position for the patient and technologist, reducing risk of injury.



SURE Position

Ability to center the patient by scan plan GUI and always perform isocenter scanning for optimized IQ.

Providing safer care during trauma and time critical procedures.

Automated & Personalized Scans

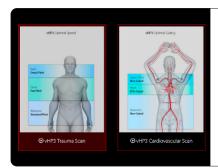
Personalized Dose Management

Pediatric protocols automatically load during registration, protecting patients by ensuring the correct protocols are easily available.

Automatic exposure control ensures optimum image quality and patient dose with limits you define and cannot be exceeded.







vHP3

Enables multiple specialized studies within a single scan, seamlessly transitioning between scan parameters optimized for each body region.

vHP3 is integrated into the protocol, will automatically transfer images, has the potential to lower doses.

SUREkV

Automated kV selection that is integrated into the protocol.

Designed to optimize image quality for clinical tasks based on habitus and SURE Exposure parameters.



Zero-click & Consistent Results



SURE Subtraction

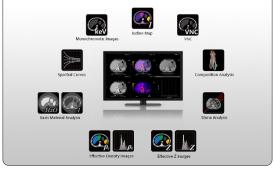
Save valuable time in the department with automated CTA results, including automated 3D VR, MIP and bone removed images.

sureSubtraction has a zero-click workflow that automatically generates subtracted images and transfers directly to PACS for fast results.

CT Deep Learning Spectral

Spectral Deep Learning is integrated into the protocol and will automatically transfer monochromatic volumes, iodine maps and VNC results to PACS.

Spectral material differentiation and characterization evaluations can be launched directly from PACS with integration of Vitrea Advanced Visualization tools.





Vitrea Advanced Visualization

Vitrea software can provide a full-powered solution for 2D, 3D and 4D CT evaluations.

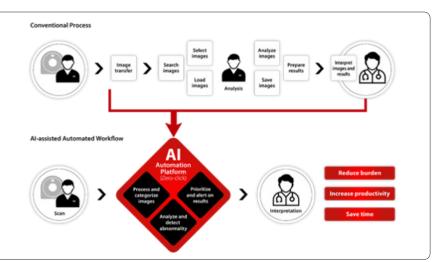
Facilitate clinical assesment with powerful applications, streamlined partner integrations and clinical solutions and workflows tailored to your needs.

Timely & Accurate Findings

Automation Platform

Automation Platform is an Al-based, zero-click solution that uses deep learning technology to streamline workflows for fast, actionable results every time.

Using deep learning technologies to aid clinicians in making quick, easy and informed treatment decisions.





Cleerly³

Al-enabled atherosclerosis evaluation of the coronary arteries.

Cleerly analysis can provide precise quantification and and characterization of the type of plaque within the coronary arteries.

With auto-generated, fully editable reports delivered to the clinician.

RaySearch4

Al-trained automated organ segmentation for radiation oncology.

Using a pre-trained Deep Learning model, RaySearch is able to segment all structures in one minute.

For standardized, consistent, automated results.



- ¹Not all options/features may be available across all systems/configurations
- ²Compared to competitive systems ³Offered through a partnership with Cleerly, Inc
- ⁴Offered through a partnership with RaySearch Laboratories

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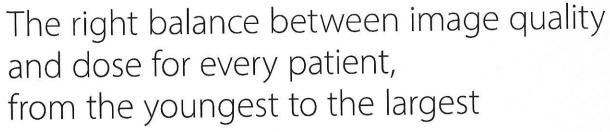
Canon

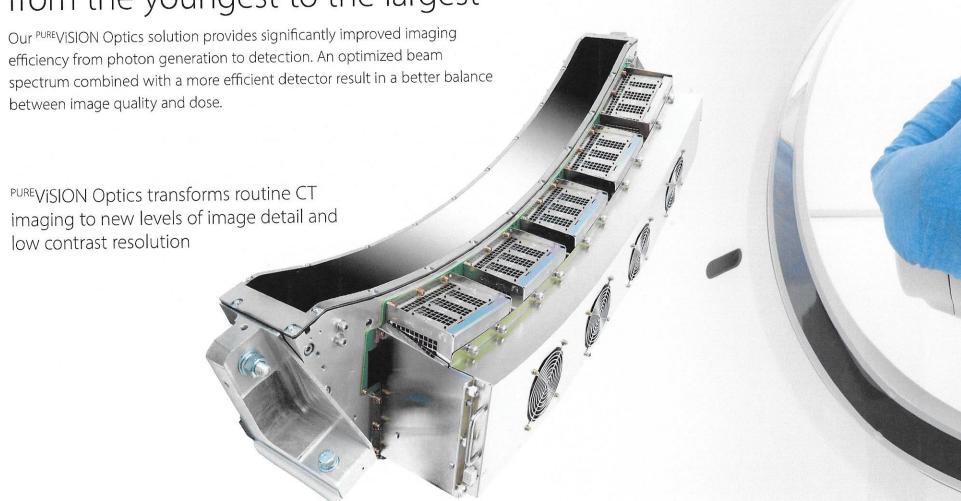


Aquilion Prime SP

Complete Clinical Capability

160 slice Ultra Helical CT





Power assisted patient positioning

When every second counts you need imaging equipment to work for you. The Aquilion Prime SP power assisted positioning* expedites the set up of patients and reduces the heavy lifting required by the attending care team.





Workflow that makes you perform

Protocol integrated automation at every step empowers even a novice operator with the skills to perform brilliantly the first time – every time.



Select Protocol

Scan Planning

Scan

Automated

Advanced Visualization Integrated

Patient Dose Management

kVp, mA, AIDR 3D,

FAST

Results

Real-time reconstruction



*Ontion



Aquilion Prime SP

THE PERSONAL PROPERTY OF THE PARTY OF THE PA		
	Main specification	IS .
Detector		FUREVISION detector technology
Detector		80 rows of 0.5 mm
	Rotation time	0.35 s
Gantry	Generator	72 kW
Gantry	Bore aperture	78 cm
	Tilt	± 30°
Patient couch	Max. load	220 / 315 kg* ²
ratient couch	Max. scan range	150 – 200 cm* ²
Reconstruction speed	Helical	50 fps / 70 fps*1
	Deep learning reconstruction	AiCE*1
Reconstruction	Iterative reconstruction	AIDR 3D Enhanced
	FOV	500 mm, 700 mm*1
Installation	Power capacity	100 kVA / 110 kVA*1
installation	Min. installation space	14.8 m² (short couch)
lmage quality	Spatial resolution	21.5 lp/cm at MTF 0%*3

^{*1} Option

Disclaimer: Any reference to X-ray exposure is intended as a reference guideline only. The guidelines in this document do not substitute for the judgment of a healthcare provider. Each scan requires medical judgment by the healthcare provider about exposing the patient to ionizing radiation.

In clinical practice, the use of the AIDR 3D feature may reduce CT patient dose depending on the clinical task, patient size, anatomical location and clinical practice. A consultation with a radiologist and a physicist should be made to determine the appropriate dose to obtain diagnostic image quality for the particular clinical task.

Due to local regulatory processes, some of the products included in this brochure may not be available in each country. Please contact your sales representative for the most current information.

^{*2} Depend on System Configuration

^{*3} For reference



Aquilion Prime SP

Key Features

- Image Quality with Lower Radiation Dosage
- Smart Dose dose reduction software
- XR 29 Compliant
- 160 Slice
- Speed of Scan
- Scan Protocol Variability
- Scan Range (Head to Toe)
- Increased Length of Table
- Lateral Movement of Table for easier patient positioning
- Large Bore -78 cm
- Greater Table Weight Limit 694 pounds
- Metal reduction software
- Six year fixed service pricing after warranty (includes glassware x-ray tubes)

TAB E

REGULAR MEETING OF THE SAN GORGONIO MEMORIAL HOSPITAL BOARD OF DIRECTORS

HUMAN RESOURCES COMMITTEE May 18, 2022

The regular meeting of the San Gorgonio Memorial Hospital Board of Directors Human Resources Committee was held on Wednesday, May 18, 2022. In an effort to prevent the spread of COVID-19 (coronavirus), there was no public location for attending this board meeting in person. Committee members and members of the public participated via WebEx.

Members Present: Susan DiBiasi, Ron Rader (C), Steve Rutledge, Siri Welch

Excused Absence: Joel Labha

Staff Present: Steve Barron (CEO), Pat Brown (CNO/COO), Annah Karam (CHRO),

Ariel Whitley (Executive Assistant)

AGENDA ITEM	DISCUSSION	ACTION /
		FOLLOW-UP
Call To Order	Chair Ron Rader called the meeting to order at 9:07 am.	
Public Comment	Members of the public who wished to comment on any item on the agenda were encouraged to submit comments by emailing publiccomment@sgmh.org prior to this meeting. No public comment emails were received.	
OLD BUSINESS		
Proposed Action - Approve Minutes: March 17, 2022, Regular Meeting	Chair Rader asked for any changes or corrections to the minutes of the March 17, 2022, regular meeting. There were none.	The minutes of the March 17, 2022, regular meeting was reviewed and will stand as presented.
NEW BUSINESS		
Reports		
A. Employment	Activity/Turnover Reports	
1. Employee	Annah Karam, Chief Human Resources Officer, reviewed	

A(GENDA ITEM	DISCUSSION	ACTION /
	A -4224 1	dia manage (FE multi-man Andri 1 I I Cl //E	FOLLOW-UP
	Activity by Job Class/ Turnover Report (03/13/2022 through 05/10/2022)	the report "Employee Activity by Job Class/Turnover Report" for the period of 03/13/2022 through 05/10/2022 as included in the Committee packet.	
2.	Separation Reasons Analysis All Associates (03/13/2022 through 05/10/2022)	Annah reviewed the "Separation Reason Analysis for All Associates" for the period of 03/13/2022 through 05/10/2022 as included in the Committee packet. For this period, there were 19 Voluntary Separations and 2 Involuntary Separations for a total of 21.	
3.	Separation Reason Analysis Full and Part Time Associates (03/13/2022 through 05/10/2022)	Annah reviewed the "Separation Reason Analysis for Full and Part Time Associates" for the period of 03/13/2022 through 05/10/2022 as included in the Committee packet. For this period, there were 10 Voluntary Separations and 2 Involuntary Separations for a total of 12.	
4.	Separation Reason Analysis Per Diem Associates (03/13/2022 through 05/10/2022)	Annah reviewed the "Separation Reason Analysis for Per Diem Associates" for the period of 03/13/2022 through 05/10/2022 as included in the Committee packet. For this period, there were 9 Voluntary Separations and 0 Involuntary Separations for a total of 9.	
5.	FTE Vacancy Summary (03/13/2022 through 05/10/2022)	Annah reviewed the "FTE Vacancy Summary" for the period of 03/13/2022 through 05/10/2022 as included in the Committee packet. Annah reported that the Facility Wide vacancy rate as of 05/10/2022 was 10.25%.	
6.	RN Vacancy Summary (03/13/2022	Annah reviewed the "RN Vacancy Summary" for the period of 03/13/2022 through 05/10/2022 as included in the Committee packet.	

AGENDA ITEM	DISCUSSION	ACTION / FOLLOW-UP
through 05/10/2022)	Annah reported that the Overall All RN Vacancy rate as of 05/10/2022 was 13.17%.	
B. Workers Cor	npensation Report	
Workers Compensation Report (04/01/2022 through 04/30/2022)	Annah reviewed the Workers Compensation Reports covering the period of 04/01/2022 through 04/30/2022 as included in the Committee packet.	
Education	 Annah reviewed each education article as included in the committee packets: 10 Things you Might Not Know about Sexual Harassment: What You Don't Know Can Hurt You You Are Not Alone – Mental Health Awareness in the Workplace Workplace Mental Health – Resilience: A Strong Workforce Needs It 	
Future Agenda items	 Benefits Transition from Principal to VOYA SCORE Survey Results 	
Next regular meeting	The next regular Human Resources Committee meeting is scheduled for August 17, 2022.	
Adjournment	The meeting was adjourned at 9:43 am.	

In accordance with The Brown Act, *Section 54957.5*, all reports and handouts discussed during this Open Session meeting are public records and are available for public inspection. These reports and/or handouts are available for review at the Hospital Administration office located at 600 N. Highland Springs Avenue, Banning, CA 92220 during regular business hours, Monday through Friday, 8:00 am - 4:30 pm.

Minutes respectfully submitted by Ariel Whitley, Executive Assistant

A B C D E F G H I J K

EMPLOYEE ACTIVITY BY JOB CLASS / TURN OVER REPORT

03/14/2022 THROUGH 05/10/2022

	CURRENT	2021	YTD	CURRENT	2021	YTD	ACTIVE ASSOCIATE	LOA ASSOCIATE	CURRENT	ANNUALIZED	1 2
JOB CLASS/FAMILY	NEW HIRES	NEW HIRES	NEW HIRES	SEPARATIONS	SEPARATIONS	TERMS	COUNT	COUNT	TURNOVER	TURNOVER	3
	03/14/2022 THROUGH 05/10/2022		01/01/2022 THROUGH 05/10/2022	03/14/2022 THROUGH 05/10/2022		01/01/2022 THROUGH 05/10/2022	AS OF 05/10/2022	AS OF 05/10/2022	AS OF 05/10/2022		4
ADMIN/CLERICAL	5	17	7	2	22	4	83	2	2.41%	4.82%	5
ANCILLARY	2	28	4	2	24	6	62	1	3.23%	9.68%	6
CLS	0	7	2	0	8	0	22	0	0.00%	0.00%	7
DIRECTORS/MGRS	0	2	2	1	3	2	28	0	3.57%	7.14%	8
LVN	1	5	1	2	8	3	22	0	9.09%	13.64%	9
OTHER NURSING	5	30	14	3	27	6	78	7	3.85%	7.69%	10
PT	0	3	0	0	3	0	10	1	0.00%	0.00%	11
RAD TECH	2	6	3	1	7	2	35	0	2.86%	5.71%	12
RN	7	59	24	6	51	20	168	10	3.57%	11.90%	13
RT	0	4	0	0	2	0	22	1	0.00%	0.00%	14
SUPPORT SERVICES	6	34	12	4	32	7	86	1	4.65%	8.14%	15 16
FACILITY TOTAL	28	195	69	21	187	50	616	23	3.41%	8.12%	17
	_										18
Full Time	15	113	46	10	97	26	410	19	2.44%	6.34%	19
Part Time	2	15	4	2	17	2	50	2	4.00%	4.00%	20
Per Diem	11	67	19	9	73	22	156	2	5.77%	14.10%	21
TOTAL	28	195	69	21	187	50	616	23	3.41%		22

Current Turnover: J22
Annualized Turnover: K22

| 23 | Southern California Hospital Association (HASC) Benchmark: 24 | Turnover for all Associates = 3.80% 25 | Turnover for all RNs = 4.60% 26

SEPARATION ANALYSIS

ALL ASSOCIATES

03/14/2022 THROUGH 05/10/2022

	Current Qtr		Length Of Service							
REASON	%	Less than	90 days -	1-2	2-5	5-10	10+	Total		
	by Category	90 days	1 year	years	years	years	years	Separations		
Voluntary Separations										
Full-Time	42.9%	3	2		2	2		9		
Part-Time	4.8%						1	1		
Per Diem	42.9%		3	2	2 3		1	9		
Subtotal, Voluntary Separations	90.5%	3	5	2	5	2	2	19		
Involuntary Separations										
Full-Time	4.8%	1						1		
Part-Time	4.8%	1						1		
Per Diem	4.8%							0		
Subtotal, Involuntary Separations	9.5%	2	0	0	0	0	0	2		

Total Separations	100.0%	5	5	2	5	2	2	21

Separation Reason Analysis

FULL AND PART TIME ASSOCIATES 03/14/2022 THROUGH 05/10/2022

	Current Qtr		Len	gth Of Service	се			
REASON	%	Less than	90 days -	1-2	2-5	5-10	10+	Total
	by Category	90 days	1 year	years	years	years	years	Separations
Voluntary Separations								
Family/Personal Reasons	8.3%	1						1
New Job Opportunity	50.0%	2	1		2	1		6
Job Dissatisfaction	0.0%							0
Relocation	8.3%					1		1
Medical Reasons	0.0%							0
Did not Return from LOA	0.0%							0
Job Abandonment	0.0%							0
Return to School	8.3%		1					1
Pay	0.0%							0
Employee Death	0.0%							0
Not Available to Work	0.0%							0
Unknown	0.0%							0
Retirement	8.3%						1	1
Subtotal, Voluntary Separations	83.3%	3	2	0	2	2	1	10
Involuntary Separations								
Attendance/Tardiness	0.0%							0
Didn't meet certification deadline	0.0%							0
Didn't meet scheduling needs	0.0%							0
Conduct	0.0%							0
Poor Performance	16.7%	2						2
Temporary Position	0.0%							0
Position Eliminations	0.0%							0
Subtotal, Involuntary Separations	16.7%	2	0	0	0	0	0	2

Total Separations	100.0%	5	2	0	2	2	1	12

Separation Reason Analysis

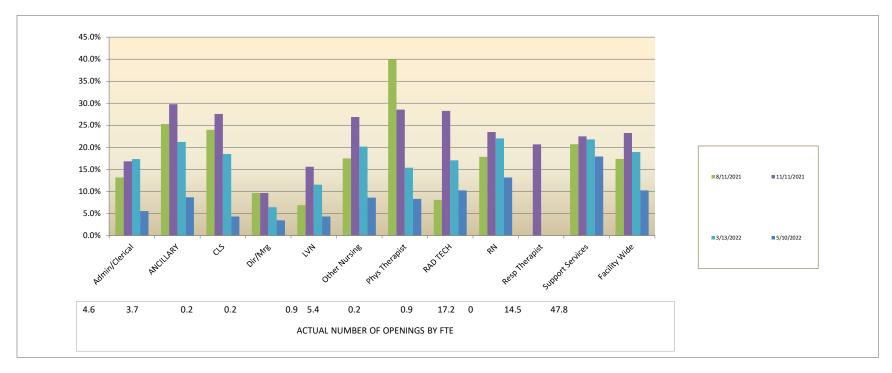
Per Diem Associates Only 03/14/2022 THROUGH 05/10/2022

	Current Qtr							
REASON	%	Less than	-	1-2	2-5	5-10	10+	Total
	by Category	90 days	1 year	years	years	years	years	Separations
Voluntary Separations					1	1	ı	
Family/Personal Reasons	33.3%		1		2			3
New Job Opportunity	22.2%		1		1			2
Job Dissatisfaction	0.0%							0
Relocation	11.1%			1				1
Medical Reasons	0.0%							0
Did not Return from LOA	0.0%							0
Job Abandonment	0.0%							0
Return to School	0.0%							0
Pay	0.0%							0
Employee Death	0.0%							0
Not Available to Work	22.2%		1	1				2
Unknown	0.0%							0
Retirement	11.1%						1	1
Subtotal, Voluntary Separations	100.0%	0	3	2	3	0	1	9
Involuntary Separations								
Attendance/Tardiness	0.0%							0
Didn't meet certification deadline	0.0%							0
Didn't meet scheduling needs	0.0%							0
Conduct	0.0%							0
Poor Performance	0.0%							0
Temporary Position	0.0%							0
Position Eliminations	0.0%							Ö
Subtotal, Involuntary Separations	0.0%	0	0	0	0	0	0	0

Total Separations	100.0%	0	3	2	3	0	1	9

FTE Vacancy Summary: 08/11/2021 THROUGH 05/10/2022

						<u>Other</u>		RAD		Resp	Support	Facility
	Admin/Clerical	ANCILLARY	CLS	Dir/Mrg	LVN	Nursing	Phys Therapist	<u>TECH</u>	RN	<u>Therapist</u>	<u>Services</u>	<u>Wide</u>
8/11/2021	13.19%	25.29%	24.00%	9.68%	6.90%	17.50%	40.00%	8.11%	17.87%	0.00%	20.72%	17.39%
11/11/2021	16.84%	29.79%	27.59%	9.68%	15.63%	26.88%	28.57%	28.26%	23.50%	20.69%	22.52%	23.26%
3/13/2022	17.35%	21.25%	18.52%	6.45%	11.54%	20.19%	15.38%	17.07%	22.03%	0.00%	21.82%	18.97%
5/10/2022	5.56%	8.70%	4.35%	3.45%	4.35%	8.60%	8.33%	10.26%	13.17%	0.00%	17.92%	10.25%

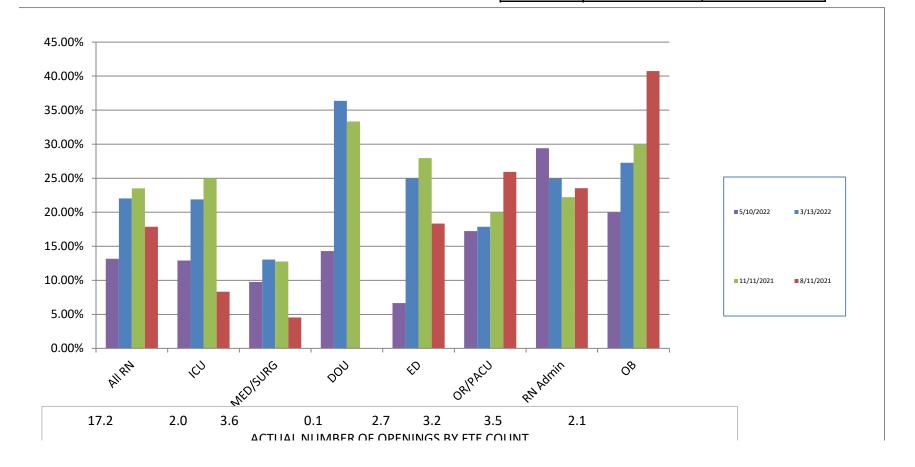


RN FTE Vacancy Summary: 08/11/2021 through 05/10/2022

VACANCY RATE = Number of openings/(total staff + openings)

	5/10/2022	3/13/2022	11/11/2021	8/11/2021
All RN	13.17%	22.03%	23.50%	17.87%
ICU	12.90%	21.88%	25.00%	8.33%
MED/SURG	9.76%	13.04%	12.77%	4.55%
DOU	14.29%	36.36%	33.33%	0.00%
ED	6.67%	25.00%	27.94%	18.33%
OR/PACU	17.24%	17.86%	20.00%	25.93%
RN Admin	29.41%	25.00%	22.22%	23.53%
ОВ	20.00%	27.27%	30.00%	40.74%

	OPEN POSITIONS	TOTAL STAFF	VACANCY RATE
All RN	27	178	13.17%
ICU	4	27	12.90%
Med Surg	4	37	9.76%
DOU	1	6	14.29%
ER	4	56	6.67%
OR/PACU	5	24	17.24%
RN Adm.	5	12	29.41%
ОВ	4	16	20.00%



DETA	DASHBOARD	REPORT				
HEALTHCARE GROUP	Fiscal Year Basis: Ju	ıly				
UMMARY DATA		Values				
		values	Total	Total		Open
FiscalYear	→ ValuationDate ▼	Total Paid	Reserves	Incurred	Count	Count
2015-2016	2022-04-30	835,994	73,431	909,425	40	4
2016-2017	2022-04-30	205,546	-	205,546	27	-
2017-2018	2022-04-30	72,312	-	72,312	18	-
2018-2019	2022-04-30	86,039	8,957	94,997	15	1
2019-2020	2022-04-30	68,021	6,544	74,565	15	2
2020-2021	2022-04-30	158,256	46,049	204,305	22	3
2021-2022	2022-04-30	41,808	48,536	90,344	15	6

DASHBOARD REPORT

San Gorgonio Memorial Hospital
Data as of 4/30/2022

Fiscal Year Basis: July

Reporting Period 4/1/2022 - 4/30/2022

TOP TEN CLAIMS

						Total	Total	Total
Claim Number	Claimant	Department	Cause	DOI	Status	Paid	Reserves	Incurred
21001795		Medical Surgical	Strain or Injury By	2021-08-13	Open	24,347	35,761	60,108
21002354		Emergency Department	Caught In, Under or Between	2021-10-20	Open	2,419	6,269	8,688
21002226		Environmental Services	Strain or Injury By	2021-07-13	Re-Open	4,808	1,802	6,609
21002684		Emergency Department	Exposure	2021-11-23	Closed	4,467	-	4,467
22000077		Dietary	Strain or Injury By	2022-01-11	Re-Open	1,238	2,260	3,498
22000651		Intensive Care Unit (ICU)	Fall, Slip or Trip Injury	2022-01-23	Open	492	2,258	2,750
21001647		Direct Observation Unit (DOU)	Strain or Injury By	2021-07-23	Closed	1,462	-	1,462
21001792		Emergency Department	Strain or Injury By	2021-08-13	Closed	1,071	-	1,071
21002983		Environmental Services	Exposure	2021-12-29	Closed	798	-	798
21002461		Medical Staff	Strain or Injury By	2021-10-27	Closed	283	-	283

FREOI	IFNCY	RV	DFPA	RTMFN	г

FREQUENCY BY DEPARTMENT				
		% of	Total	% of Total
Department	Claim Count	Claims	Incurred	Incurred
Environmental Services	5	33.33%	7,736	8.56%
Intensive Care Unit (ICU)	3	20.00%	3,031	3.35%
Emergency Department	3	20.00%	14,226	15.75%
Medical Surgical	1	6.67%	60,108	66.53%
Medical Staff	1	6.67%	283	0.31%
Dietary	1	6.67%	3,498	3.87%
Direct Observation Unit (DOU)	1	6.67%	1,462	1.62%
Grand Total	15	100.00%	90,344	100.00%

SEVERITY BY DEPARTMENT

		% of	Total	% of Total
Department	Claim Count	Claims	Incurred	Incurred
Medical Surgical	1	6.67%	60,108	66.53%
Emergency Department	3	20.00%	14,226	15.75%
Environmental Services	5	33.33%	7,736	8.56%
Dietary	1	6.67%	3,498	3.87%
Intensive Care Unit (ICU)	3	20.00%	3,031	3.35%
Direct Observation Unit (DOU)	1	6.67%	1,462	1.62%
Medical Staff	1	6.67%	283	0.31%
Grand Total	15	100.00%	90,344	100.00%

FREQUENCY BY CAUSE

		% of	Total	% of Total
Cause	Claim Count	Claims	Incurred	Incurred
Strain or Injury By	7	46.67%	73,047	80.85%
Exposure	4	26.67%	5,393	5.97%
Caught In, Under or Between	2	13.33%	8,954	9.91%
Fall, Slip or Trip Injury	1	6.67%	2,750	3.04%
Rubbed or Abraded By	1	6.67%	200	0.22%

SEVERITY BY CAUSE

SEVERITI DI CAUSE				
		% of	Total	% of Total
Cause	Claim Count	Claims	Incurred	Incurred
Strain or Injury By	7	46.67%	73,047	80.85%
Caught In, Under or Between	2	13.33%	8,954	9.91%
Exposure	4	26.67%	5,393	5.97%
Fall, Slip or Trip Injury	1	6.67%	2,750	3.04%
Rubbed or Abraded By	1	6.67%	200	0.22%



10 Things You Might Not Know About Sexual Harassment: What You Don't Know Can Hurt You

By CalChamber Employment Law Counsel

e know we must prevent sexual harassment in the workplace. California employers must put up harassment prevention posters, distribute anti-harassment pamphlets and establish policies prohibiting harassment. And employers with five or more employees are required by law to train all employees and supervisors on harassment prevention. CalChamber's training courses for supervisors and employees can easily help your company meet this new requirement.

Despite our collective knowledge about the right thing to do, the problem has not gone away. Not only did the #MeToo movement that exploded in late 2017 — in which women (for the most part) came forward about their encounters with male coworkers, supervisors, potential bosses and venture capitalists — bring an onslaught of media attention to a prevalent issue, but so too has the increase in harassment-related incidents during the COVID-19 pandemic, when many employees worked remotely.

A worker who experiences sexually suggestive, racially charged or other unwelcome posts or comments from a coworker will no longer feel comfortable with their work environment

Take, for instance, the fact that in 2020, employers paid out more than \$65 million in sex-based harassment federal enforcement actions, according to the Equal Employment Opportunity Commission (EEOC) — the second most in the last decade. And this figure doesn't include money paid resulting from litigation.

Ultimately, videoconferencing from home invites coworkers into what was formerly an employee's private domain; coworkers can now see into their colleagues' personal lives more vividly than ever, which can create fertile ground for sexual harassment, as well as other forms of harassment (e.g., race, age, disability, etc.) and unwelcome behavior that may never have happened in the physical workplace. The constantly shifting working environment means it's increasingly vital for employers to ensure their supervisors and employees are educated and trained to prevent and deal with harassment issues in the workplace.

Learning the following 10 things about sexual harassment may just keep your employees — and therefore you — out of trouble.





1. The "New" Harassment

Sexual harassment might look different today; in the past, managers worried about racy pinup calendars and in-person interactions at the office. But technology's proliferation has opened up additional avenues of interaction. And, as previously mentioned, the COVID-19-spurred remote work revolution also had an impact.

These days, texts, emails or posts on social media sites like Instagram, Facebook, Twitter and Snapchat (where posts instantly disappear) may also be causing problems in your workplace. Employees who may be interacting after hours on social media — commenting on each other's profiles, tweeting, or viewing and "liking" posts — may be sharing more private information and making comments online that they might never feel comfortable saying face-to-face.

And the proliferation of videoconferencing plays a role as well: Working from home and experiencing harassment in a joking manner during a Zoom meeting in front of others, for instance, may make it more difficult for some individuals to address and report the harassment.

There is no mechanical formula to identify a hostile work environment. Look at each situation on a case-by-case basis.

Whether they're using their personal cell phones, laptops or tablets — or company-provided equipment — to make harassing comments during or after work hours won't matter. Don't make the mistake of thinking that because it happened after hours, in a joking manner during a videoconference or on personal equipment, you can ignore it. A worker who experiences sexually suggestive comments or posts, or any other unwanted and unwelcome comments, such as those based on race, national origin, age, or disability, for example, from a coworker will no longer feel comfortable with their work environment.

Treat it just as you would any other harassment complaint. Train your workers to understand that online harassment of a coworker, whether during or after hours, violates company policy.

2. Eyes on You: Staring, Glaring and Leering

Many types of unwanted physical, verbal and visual behaviors can constitute sexual harassment — including some you might think are innocuous. While not all stares are sexual harassment, some are. There's a difference between a non-sexual stare from someone who's lost in thought versus blatant leering, in which someone looks a person up and down, or other lascivious expressions.

Courts have held, for instance, that a supervisor leering at a female employee's breasts over a period of years was unwelcome, offensive harassment — not just unprofessional behavior (*Billings v. Town of Grafton*, 515 F.3d 39 (1st Cir. 2008)).

There is no mechanical formula to identify a hostile work environment. Look at each situation on a case-by-case basis.



3. Outside In, Inside Out

California's Fair Employment and Housing Act (FEHA) provides broad protections against harassment to a number of individuals entering the workplace: employees, applicants, interns, volunteers and people "providing services pursuant to a contract," such as independent contractors.

And if a vendor or customer continuously enters your workplace and harasses employees, you have to deal with that situation, too. Under FEHA, employers have an obligation to protect employees from sexual harassment committed by nonemployees coming into the workplace. An employer can be held liable if the employer, its agents or supervisors know or should have known of the harassment and fail to take immediate and appropriate corrective action (2 CCR sec. 11034(f)(2)(C)).

Make sure your employees know these rules.

4. It's Not About Desire

Sexually harassing conduct does not need to be motivated by sexual desire. In other words, Jamie doesn't have to want to date Bob in order to harass him. If she repeatedly makes sexually offensive comments to him, that can be harassment.

An example of this is when the perpetrator acts out of hostility toward the individual because of the individual's gender or sexual orientation, not out of sexual desire. Courts have ruled that abusive comments or hostile conduct directed toward someone because of their gender can amount to unlawful sexual harassment, regardless of whether the treatment was actually motivated by sexual desire. For example, a male manager who constantly shouts at and makes threatening gestures toward women — but not men — may have violated the law.

Employers may be held liable for their supervisors' actions, regardless of whether they knew about the behavior.

5. But it Was Consensual!

A common cry from the alleged harasser: "It was consensual." We have seen this play out time and time again. Despite all appearances, a relationship may not truly be consensual or welcome, and this is especially true when the relationship is between a supervisor and a subordinate given the power dynamic involved. Power dynamics have been a factor in many of the allegations involving Hollywood moguls, medial influencers and government officials.

Don't just ignore employees who are involved romantically with each other — especially in a supervisor/subordinate situation. California employers are subject to strict liability for sexual harassment claims involving a supervisor. Employers may be held liable for their supervisors' actions, regardless of whether they knew about the behavior, and policies against such behavior will not insulate employers from the liability.



Workplace romances can cause a host of other problems, including perceptions of favoritism, disruptiveness and unprofessionalism. And when the relationship ends, the claims may begin. For instance, one party might not stop pursuing the other — causing a hostile work environment.

Because employers have a duty to prevent harassment in the workplace, managers will want to pay attention to any workplace romance due to legal risks and address conflicts of interest.

6. It Only Happened Once

Harassing behavior needn't be repeated to be unlawful. The standard is "severe **or** pervasive." While isolated incidents will not always meet the test, there are circumstances when a single severe incident can support a claim. For example, courts have found that a single incident of sexual assault or particular acts of physical groping can create liability.

Have a zero tolerance policy that aims to prohibit disrespectful and unprofessional conduct before it becomes a legal violation.

7. Nobody Has to Say "Stop"

It can still be unwelcome, unlawful harassment even if the victim never told the perpetrator to knock it off. Although a clear message from the victim that the conduct is offensive can put an end to it, **never require** the victim to tell the harasser to stop before you will act on the complaint.

In some situations, the victim will not be comfortable approaching the harasser due to the ongoing pattern of behavior. Forcing a confrontation also could potentially subject the victim to further harassment or place the victim in danger.

8. Complaints Can Take Many Forms

There is no requirement that a harassment complaint be made in a particular way, such as in writing, or be brought to a particular person, such as only to the immediate supervisor or only to HR. A complaint can be verbal, anonymous or lodged by someone other than the alleged victim (such as a co-worker who witnessed it). Managers should be trained that they're obligated to respond to harassment of which they're aware, including an incident that has been reported to them.

In fact, California law requires employers to have a written policy that informs employees of their complaint mechanism and explains that they don't have to complain directly to their immediate supervisor. Employers must provide an alternative complaint mechanism and instruct supervisors to report any and all complaints of misconduct.



9. Don't Just Prohibit "Unlawful" Harassment

It's not enough for a company policy to only prohibit "unlawful" harassment. If you wait until the harassment is unlawful before it's prohibited, you've waited too long. The company is now liable.

Instead, your company should have a zero tolerance policy that aims at prohibiting disrespectful and unprofessional conduct before it becomes a legal violation. Your policy should inform employees that the company will not tolerate harassment of any type and takes harassment claims seriously.

10. You Can't Promise Confidentiality

While it might be tempting to try and put an employee at ease by telling him/her that any complaint is "confidential," such promises should not be made. The company has a legal obligation to investigate the harassment, and events and names may inevitably be disclosed during the course of the investigation.

A fair investigation gives the alleged harasser an opportunity to respond to the complaint effectively. This almost always includes disclosing the complainant's identity.

Instead of promising confidentiality, inform the complainant that you will disclose information on the complaint and investigation only on a need-to-know basis. Also stress your anti-retaliation policy to all parties and witnesses in the investigation.

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'You Are Not Alone' — Mental Health Awareness in the Workplace

May 13, 2021 | From HRCalifornia Extra

by Katie Culliton, Editor, CalChamber

May is Mental Health Awareness month, and this year's campaign is appropriately titled — "You Are Not Alone." After a year of school and office closures, cancelled trips, limited holidays and remote working, it's important for everyone to find ways to stay connected with their community.

The COVID-19 pandemic has kept us focused on our physical health and hygiene, but our mental health is equally important. In fact, the single most expensive health problem category is not heart disease, cancer or diabetes — it's mental health conditions, according to a One Mind at Work white



paper. This includes not only the direct costs under your benefit plan, but also the indirect costs caused by absenteeism, presenteeism, job turnover, work disability and premature death for both employees with mental health conditions and employees who may provide care to family members afflicted with mental health conditions.

Even before the COVID-19 pandemic, seemingly well-adjusted employees may have struggled, unbeknownst to you or your colleagues, and been afraid to reach out for help. Remote working has made these often invisible diseases even harder to spot. Thankfully, employers have several resources to help them create a supportive work environment that promotes employees' mental health and encourages employees who may be struggling to seek help.

Mental Health Facts

Overall, one out of five adults in America experience a mental illness every year — that's approximately 51.5 million adults.

In the workplace, mental health conditions are found across all occupations affecting employers regardless of industry or size. Employees of all ages, genders and race/ethnicity are affected, and one in three working-age adults experience a mental health challenge each year. The stigma around mental health along with the fear of being viewed differently (or even the fear of losing one's job) has most workers avoiding treatment.

Already, businesses lose an estimated 200 million workdays each year due to depression, which is also the most expensive cause of presenteeism — productivity loss that occurs when employees are working.

Employer Toolkit

For Mental Health Awareness month, the American Psychiatric Association Foundation's Center for Workplace Mental Health (CWMH) has developed a toolkit employers can use to elevate mental health and well-being, and help create a resilient workplace.

And cultivating a supportive environment is important, as only 40 percent of adults with a mental illness will receive mental health treatment each year. This is often due to stigma such as the fear of being discriminated against or harassed by colleagues or being ashamed of their diagnosis.

Removing the stigma around mental health is worth it, as 80 percent of employees treated for mental illness report improved levels of work efficacy and satisfaction, according to CWMH. When employees receive effective treatment for mental illnesses, businesses see lower absenteeism and increased productivity.

Resiliency

When employers promote building resilience, employees can manage stress and better address workplace conflicts and other job challenges. Some of CWMH's suggestions for promoting resilience in the workplace include:

- · Offering or promoting professional networks for support.
- Creating mentorship programs.
- Encouraging mindfulness at work.
- Modeling healthy behaviors and responses to work challenges by focusing on the positive, emphasizing learning from past mistakes and moving forward.
- Creating a safe work environment that encourages both reasonable working hours and that people seek mental health support when
- Acknowledging and celebrating employees' strengths and wins in the workplace.

Self-Care

Employees should be encouraged to maintain a work-life balance, which impacts their performance and productivity, especially during the pandemic.

Employers should encourage employees to keep a regular schedule including periodic breaks (especially any required meal and rest periods), to exercise and stay active, and to stay connected with friends and family using technology like FaceTime, Skype or other video-based options.

When employees are working remotely, it's important for managers and HR to maintain regular communication with employees, including showing empathy and being available to answer questions and reassure them about work and other issues that may come up.

Employers can also check in with their Employee Assistance Program (EAP) to coordinate support for employees, and then encourage employees to use it (that's why it's there!) if they need any support.

Isolation and Loneliness

Isolation and Ioneliness were already rising before the pandemic (and pre-COVID-19 pandemic, had been dubbed the "silent pandemic"), and last year certainly didn't help. In a 2018 national Cigna survey, 40 percent of those surveyed said they sometimes or always feel their relationships are not meaningful and they feel isolated. The feeling of social isolation can have health risks equivalent to smoking 15 cigarettes per day or having an alcohol use disorder.

According to the Centers for Disease Control and Prevention (CDC), loneliness is the "feeling of being alone, regardless of the amount of social contact," while social isolation is the "lack of social connection." Someone can live alone and not feel lonely or socially isolated, while someone can feel lonely even being with other people.

Everyone feels lonely from time to time, but problems can persist if the feeling is chronic. Plus, it's not always easy to see when someone is being affected emotionally and physically from loneliness. Over time, like chronic depression or pain, it just starts to become a normal way of life.

Employers can help make a difference in addressing workplace loneliness by encouraging employees to:

- Try a new hobby they've been wanting to try.
- · Talk with friends and family, and share how they're feeling.
- Find an in-person support or virtual support group.

Employers can also strengthen social connections by sponsoring or hosting an organization-wide non-work-related activity, such as a book club, walking club or trivia nights.

More Resources

The U.S. Department of Labor provides a list of resources to ensure the needs of people with mental health conditions are taken into consideration. These resources include the Employer Assistance and Resource Network on Disability Inclusion's (EARN) Mental Health Toolkit on Resources for Fostering a Mentally Healthy Workplace, an Employer's Guide to Employee Assistance Programs from the National Business Group on Health and a fact sheet providing information on workplace accommodations for employees with psychiatric disabilities.

Employers can also provide online training, like CWMH's Notice. Talk. Act. ® at Work, which can equip managers and employees with the knowledge required to notice potential mental illness signs, talk with the person about the concerns and then connect them to the appropriate services.

Finally, Mental Health First Aid for Workplace is a mental health training program that can increase both employees' mental health literacy and the likelihood that an employee will reach out to someone facing a mental health challenge.



Improving Resilience Is Important

Our fast-paced culture results in people working hard, meeting tight deadlines, managing work relationships and staying constantly connected through mobile devices. But this pace can lead to stress and burnout. Navigating through these challenges requires skills and strategies that can be developed. Resilience is a key strategy that helps employees tackle stress, a competitive job market, workplace conflicts, and address challenges on the job. Improving resilience is important because employees identify work as the number one stressor in their lives.¹

What is Resilience

Resilience exists when a person can bounce back and thrive from major challenges. It is often tested when stress factors arise in everyday life and when trauma or tragedy strike. Stress is not the only factor that can test a person's resilience; however, how a person handles stress is a strong indicator of their ability to bounce back.

Resilience is also a key element in well-being. Employers increasingly recognize the need to provide services, supports and health resources that address mental health and well-being.

How Resilience Impacts the Workplace

As employers build and improve workplace culture and resilience, they also seek ways to address workplace stress and mental health. When addressed, employers build a resilient workforce, employees handle work stress better, and develop protective factors against stress. There are other benefits too:

- Resilience is associated with greater job satisfaction, work happiness, organizational commitment and employee engagement.⁷
- Raising resilience contributes to improved self-esteem, sense of control over life events, sense of purpose in life and improved employee interpersonal relationships. ^{9,10}
- Employers reap the rewards of increased productivity.

Given the many benefits, employers are building resilience in their workforce so that employees develop skills to manage workplace stress.

When Stress is High, Resilience is Needed!

- 1. Long work hours, job strain, shift work, job insecurity, limited control, peer conflict and low social support all contribute to workplace stress.¹
- 2. 65% of US employees view their jobs as the number one stressor in their lives.²
- 3. The likelihood of developing depression or anxiety is higher for those who work in stressful work environments.³
- 4. Stressful work environments can lead to negative physical and mental health outcomes for employees and organizations.^{4,5}
- 5. Alcohol and substance misuse have been linked to employees experiencing high stress levels.⁶
- 6. Unhealthy and difficult work environments contribute to premature death of U.S. workers.
- 7. Demanding workloads accounted for \$48 billion in U.S. healthcare expenditures.
- 8. Initiatives and programs that foster a resilient and mentally healthy workplace increase productivity, lower healthcare costs, lower absenteeism and decrease turnover.^{9, 10}

Tips for Employers

Creating a resilient workforce and more healthy culture takes commitment, but with commitment, it can be done. Case studies from diverse organizations like <u>Garmin</u>, <u>Health Partners</u> and <u>Unilever</u> show that it can be done. Here are key factors to consider in building a more resilient workforce:

Understand Your Employees: Resilient employees make resilient organizations. People who are supported, motivated and equipped are best positioned to overcome obstacles and distractions. Learn more about what work-related stressors impact employees the most. Ask your EAP vendor how they can support your goal of improving resilience and reducing stress. Or consider asking employees to complete anonymous work satisfaction surveys or include stress and resilience related questions in your Health Risk Assessment (HRA). Once you have data and know the impact of stress and other factors, you can develop a plan for building resilience and a healthy work culture.

Engage Leadership: A resilient workplace requires leadership buy-in. Employees are more likely to participate in resilience programs when the organization's leaders are involved.11 Leadership is key in establishing priorities, setting goals and allocating resources to strengthen workplace resilience. And, in communicating clearly and decisively the organization's commitment to resilience. If leaders are not already onboard, sharing the results from surveys and HRAs helps make a strong business case.

Consider Resilience Training: Employers are increasingly turning their attention to resiliency training — with good reason. In a dynamic work environment, resiliency training elevates job performance and work engagement. The American Heart Association released a comprehensive

report examining resilience training in the workplace. Innovative strategies to improve employee health and organizational performance are highlighted. When considering training and design, the report recommends including these components:

- Overcoming Interpersonal Challenges
- Managing Emotions
- · Guarding Against Burnout
- · Coping with Work Related Stress
- · Improving Sleep Habits
- · Remaining Calm
- Dealing with Difficult People
- Improving Communication Skills
- Taking on New Challenges
- · Improving Physical Health

Create A Resilient Culture: Organizational culture has many layers. Ultimately, it is built on principles of empowerment, purpose, trust and accountability. Building or improving a resilient culture is strengthened by a company-wide statement showing support for employees and a commitment to addressing resilience. Promote an open and trusting management style and train managers to understand the importance of supporting the mental wellbeing of staff. Because making a declaration isn't enough, this commitment requires action and regular communication.

Look for Ways to Improve Your Work Environment: Whether your work environment has physical offices or virtual locations, being flexible when possible is important. To improve the work environment, consider the following:

- Allow autonomy whenever possible, and let individuals do their jobs.
- Reward good work.
- Provide access to services and supports when needed to maintain good physical and mental
 health. Sometimes employees require access to a specialist for physical or mental health
 conditions. Make sure employees are informed about how to access care and that care is
 available for those who need it. Provide information on resources often.
- Allow Flexible Schedules. Employers can improve the environment by allowing for flexible work schedules and reducing the need for late work days. If shift work is required, employers should be lenient in offering adjustable shift rotations, whenever possible so that employees stay rested.
- Be Reasonable about Work Expectations. Organizations should be vigilant about their policies
 on work expectations and hours. The drive to succeed that can result in pushing personnel to
 increase workloads can backfire and undermine productivity and results.

About the Author

Ewuria Darley, M.S., is a former associate director of the Center for Workplace Mental Health

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TAB F

MINUTES: Not Yet Approved by Committee

REGULAR MEETING OF THE SAN GORGONIO MEMORIAL HOSPITAL BOARD OF DIRECTORS

FINANCE COMMITTEE Tuesday, May 31, 2022

The regular meeting of the San Gorgonio Memorial Hospital Board of Directors Finance Committee was held on Tuesday, May 31, 2022. To prevent the spread of COVID-19 (coronavirus), there was no public location for attending this committee meeting in person. Committee members, staff members, and members of the public participated telephonically.

Members Present: Susan DiBiasi, Ehren Ngo (Chair), Ron Rader, Steve Rutledge, Siri Welch

Members Absent: None

Required Staff: Steve Barron (CEO), Pat Brown (CNO/COO), Daniel Heckathorne (CFO), Ariel Whitley

(Executive Assistant), Margaret Kammer (Controller), Angela Brady (ED Director), John

Peleuses (Project Manager), Annah Karam (CHRO), Karan P. Singh (CMO)

AGENDA ITEM	DISCUSSION	ACTION / FOLLOW-UP
Call To Order	Chair Ngo called the meeting to order at 9:03 am.	
Public Comment	Members of the public who wished to comment on any item on the agenda were encouraged to submit comments by emailing publiccomment@sgmh.org prior to this meeting. No public comment emails were received.	
OLD BUSINESS		
Proposed Action - Approve Minutes April 26, 2022, regular meeting	Chair Ngo asked for any changes or corrections to the minutes of the April 26, 2022, regular meeting. There were none.	The minutes of the April 26, 2022, regular meeting will stand correct as presented.
NEW BUSINESS	1	

AGENDA ITEM		DISC	CUSSION		ACTION / FOLLOW-UP
Proposed Action – Recommend approval to Hospital Board Annual Insurance Renewals • Professional and General Liability Programs • Property and	Dan Heckathorn Renewals include Property and Ca Steve then discus proposal was ince The Committee Programs covera coverages are resoutlined.	M.S.C. (Rader/DiBiasi), the SGMH Finance Committee voted to recommend approval of the Annual Insurance Renewals to the Hospital Board of Directors.			
Casualty Programs	insurance covera Hospital's budge coverages at this	age. After disc et does not hav s time, and the	Ngo Rutledge Motion carried options to obtain ussion, it was dete the funds requir Committee chose earthquake covera	Earthquake ermined that the ed for such not to	
Proposed Action – Recommend Approval to Hospital Board of Directors - Monthly Financial Report (Unaudited) – April 2022	Daniel Heckath finance report as Mr. Heckathorn compared to be census remained stay high at adjustments/unu Funding for the On a YTD basis -\$6.49M. Overall Operation	orne, CFO, resincluded in the reported that udgeted EBID at March's level 150 plus usual items included in the EBIDA is all Expenses and Revenues ar	viewed the Unauge board packets. April had \$1.1M A loss of \$1.24 yels, but surgery of 16 G.I. produce \$236K AB 9/P cost report. -\$3.9M compare were \$314K under \$2.9M better the	negative EBIDA M. The average cases continued to occdures. Other 015 Supplemental d to the budgeted ler budget while	M.S.C. (Rutledge/Welch), the SGMH Finance Committee voted to recommend approval of the Unaudited April 2022 Financial report to the Hospital Board of Directors.
	Rader Welch	Yes Yes	Rutledge Motion carried	Yes	

AGENDA ITEM	DISCUSSION	ACTION / FOLLOW-UP
Future Agenda Items	None.	
Next Meeting	The next regular Finance Committee meeting will be held on June 28, 2022.	
Adjournment	The meeting was adjourned 10:13 am.	

In accordance with The Brown Act, *Section 54957.5*, all reports, and handouts discussed during this Open Session meeting are public records and are available for public inspection. These reports and/or handouts are available for review at the Hospital Administration office located at 600 N. Highland Springs Avenue, Banning, CA 92220 during regular business hours, Monday through Friday, 8:00 am - 4:30 pm.

Minutes respectfully submitted by Ariel Whitley, Executive Assistant



SAN GORGONIO MEMORIAL HOSPITAL BANNING, CALIFORNIA

Unaudited Financial Statements

for

TEN MONTHS ENDING APRIL 30, 2022

Certification Statement:

To the best of my knowledge, I certify for the hospital that the attached financial statements, except for the uncertainty of IGT revenue accruals, do not contain any untrue statement of a material fact or omit to state a material fact that would make the financial statements misleading. I further certify that the financial statements present in all material respects the financial condition and results of operation of the hospital and all related organizations reported herein.

Certified by:

Daniel R. Heckathorne

Daniel R. Heckathorne

CFO

San Gorgonio Memorial Hospital

Financial Report - Executive Summary

For the Month of April 30, 2022 and Ten Months Ended April 30, 2022 (Unaudited)

Profit/Loss (EBIDA) Summary (MTD) Negative and (YTD) Negative (see YTD Note)

The month of April had \$1.1M negative Earnings before Interest, Depreciation and Amortization (EBIDA) compared to budgeted EBIDA loss of \$1.24M.

YTD – There was a \$3.9M loss in Earnings before Interest, Depreciation and Amortization (EBIDA) compared to a budgeted loss of \$6.49M (adjusted to \$5.59M to remove \$895K IGT Expense booked in 2021).

Month – Adjustments/unusual items: The April average census remained at March's levels, but surgery cases continued to stay high at 150 plus 16 G.I. procedures. Other April adjustments included:

• (Other Income): \$236K AB 915 Supplemental Funding for the 2021 M-Cal O/P cost report. April's inpatient average daily census was 20.3 compared to 20.7 in March, also down from 29.5 in February and 42.1 in January. Adjusted Patient Days were 19.5% under budget (1,731 vs. 2,151) and Patient Days were 46% below budget (608 vs.1,121). Emergency Visits were 8.6% over budget (3,195 vs. 2,941), and overall Surgeries were significantly over budget by 63% (150 vs. 92).

YTD – Overall workloads are as follows: Adjusted Patient Days = 20,077 vs. 22,009 budgeted (-8.8%): Patient Days = 8,429 vs. 10,793 budgeted (-22%); Emergency Visits = 32,393 vs. 31,396 (+3.2%), and Surgeries were 1,140 vs. 900 (+27%). EBIDA results are now \$2.58M better than the unadjusted EBIDA target of -\$6.49M for the first 10 months of the year. Overall Operating Revenues are \$2.9M better than budget, while Operating Expenses were \$314K under budget.

Patient Revenues (MTD) Positive (YTD) Positive

Month - The Net Patient Revenue in April continues to reflect improved A/R collections ratios, higher than expected payments on some long-term patient stays, and managed care rate increases estimated at \$199K for the month. These resulted in a favorable \$1.14M outcome.

YTD – Net Patient Revenue through April was \$52.6M compared to the budgeted \$51.0M. Of note, the increase in managed care contracted revenue since September is estimated at \$1.58M.

Total Operating Revenues (MTD) Positive & (YTD) Positive

Month – Operating Revenue in April was \$1.2M over budget. This was impacted by the key variances in Net Patient Revenues and Other Income described above.

YTD – Operating Revenue was \$2.9M over budget, impacted by the Net Patient Revenues being \$1.6M over budget and the Non-Patient Revenues were \$1.3M over budget.

Operating Expenses (MTD) Negative & (YTD) Negative

Month - Operating Expenses in April were \$8.1M and were over budget by \$1.1M. Notable items impacting the budget were as follows: 1) Salaries were \$102K under budget due to lower than expected patient volumes, although this was somewhat offset by Contract Labor costs being \$176K over budget; 2) Benefits were 13% (\$114K) over budget, which in addition to the 5% run rate variance above budget, there was also a quarterly unemployment benefits cost of \$44K; 3) Physician Fees were \$157K over budget impacted by Anesthesia fees (\$28K), Med Surg (\$24K) and Residency costs (\$65K). The Residency costs are anticipated to be recovered in the year-end Medicare cost report filing; 4) Purchased Service costs were \$98K over budget, of which Legal fees were \$108K over budget, with favorable offsets in other departments; 5) Supplies were over budget by \$626K, including a \$355K variance in Surgical supplies, \$122K variance in Lab supplies, \$82K variance in pharmaceutical costs, and a \$33K variance in Blood supplies. April was the first month for use of the robotics surgery equipment, and this impacted the costs in that department; 5) Repairs and Maintenance costs were \$127K over budget, and were largely impacted by annual generator load bank tests, fuel oil sampling & filtering, underground fuel tank service, sprinkler testing, along with semi-annual fire alarm battery tests and replacements,

plus numerous quarterly tests of sprinklers, kitchen hood, cooling towers, and boiler emissions, and repairs to three A/C units; and 6) Other Expenses were \$118K below budget. We continue to take a conservative approach on all costs including dues and subscriptions, outside travel, and educations costs.

YTD - Variances include: 1) Salaries were \$970K under budget while Contract Labor was over budget by \$451K due to shortage of nurses and the covid surge; 2) Benefits were \$495K (5.9%) over budget; 3) Purchased Services were \$368K over budget which includes Allscripts/Navigant \$645K variance to budget based on overall collection performance, offset by favorable variances in Administration (\$147K) and I/T (\$120K); 4) Supplies were over budget by \$1.87M, largely due to the covid surges and much higher Surgery volumes than budgeted. Some of the major variances over budget include Surgery (\$671K), Lab (\$712K), Pharmaceuticals (\$482K), Emergency (\$115K), Blood (\$113K), and ICU and Med Surg (\$240K). These were offset by several other departments whose supply costs were below budget; 5) Utilities are over budget by \$234K (21%) - it appears that the warmer than usual summer and the cooler than usual winter are having an impact on these costs: 6) Repairs were over budget by \$193K, which included accelerated repairs made on emergency doors and negative pressure rooms and all of the testing/repairs referred to in the April monthly comment; 7) Other Expenses were \$1.08M below budget as generally everyone is taking a conservative approach toward many projects during this year, including dues and subscriptions, outside education, and travel (combined \$315K), along with other expenditures which have been delayed; 8) IGT Expense was under budget by \$895K due to those costs being included in the previous year's audited statements; and 9) Leases and Rentals were \$550K below budget, of which \$478K was impacted by the exclusion of leasing telemetry monitors along with the delay in the surgical robotics lease, and Respiratory Therapy rentals are \$115K less than expected.

Balance Sheet/Cash Flow

Patient cash collections in April set a third consecutive monthly record at \$7.0M, compared to March's \$6.7M and February's \$6.68M. The Gross A/R Days increased from 65.6 in March to 70.5 in April, although the Net A/R Days decreased. This increase In Gross Days was impacted by the low revenues in April, along with about \$4.6M holding in the Gross A/R due to complications surrounding implementation of the new California AB1020 rule which changed the "150 day" self-pay billing process to a mandated "180 day" billing process. (This matter is expected to clear in May.)

Cash balances increased in April to \$8.4M compared to \$4.35M in March, which was good. Conversely, the Accounts Payable increased by \$1.9M of \$1.35M from March to April. The line of credit balance was able to be maintained at \$6M at the end of the April (as it was in March and February. The second phase of the QIP loan for \$1.102M was also received in April and recorded as a Long-Term Liability. Finally, there was an increase in Construction in Progress of \$1.2M related to payments made on the Siemens energy project and the Stroke Center project.

Concluding Summary

Positive takeaways:

- 1) Total Surgeries were over budget, again by over 50% as in the previous two months:
- 2) Cash collections for patient services was very strong.
- 3) Net Patient Revenue has been trending strong for several months.

Negative takeaways:

1) Supply expenses continue to be the biggest challenge.

Dashboard Items and New Report:

As of February, 2022 two new dashboards were added to the Financial Reports. The first compares Net Patient Revenues to overall Labor costs and illustrates that Net Revenues just slightly exceed the cost of Labor. The second new dashboard illustrates the "normalization" of the larger Supplemental fundings received during the year. Finally, the Month-to Month Statement of Revenue and Expense will continue to be a part of the packet.

STATISTICS

Represents number of patients admitted/discharged into and out of the hospital. Inpatient Admissions/Discharges (Monthly Average)

Each day a patient stays in the hospital is counted as a patient day. This count is normally done at midnight.

Equals the average number of inpatients in the hospital on any given day or month.

Represents that average number of days that inpatients stay in the hospital.

nepirescrits that average humber of days that inpaneirs stay in the mospital.

Represents the number of patients who sought services at the emergency room.

Emergency Visits (Monthly Average)

Average Length of Stay (Inpatient)

Average Daily Census (Inpatient)

Patient Days (Monthly Average)

Equals the number of patients who had a surgical procedure(s) performed Surgery Cases - Excluding G.I. (Monthly Average)

Number of patients who had a gastrointestinal exam performed.

Number of babies delivered.

PRODUCTIVITY

Newborn Deliveries (Monthly)

G.I. Cases (Monthly)

Worked FTEs (includes Registry FTEs)

Represents an equivalancy of full-time staff worked. One FTE is equivalent of working 40 hours per week, 80 hours per hours worked by the number of hours in the respective work period (40, 80, etc.) Example: 340 hours worked in an 80 pay period, 173.3 hours per 30 day month, or 2,080 hours in a 52 week year. This calculation divides the number of hour pay period = 4.25 FTE's

Divides the Total Worked FTE's by the daily average of the Adjusted Patient Days.

Represents an equivalancy of full-time staff paid. One FTE is equivalent of working 40 hours per week, 80 hours per pay period, 173.3 hours per 30 day month, or 2,080 hours in a 52 week year. This calculation divides the number of hours paid (includes all hours paid consisting of worked hours, PTO hours, sick pay, etc.) by the number of hours in the respective work period (40, 80, etc.) Example: 500 hours paid in an 80 hour pay period = 6.25 FTE's.

Paid FTEs (includes Registry FTEs)

Worked FTES per APD

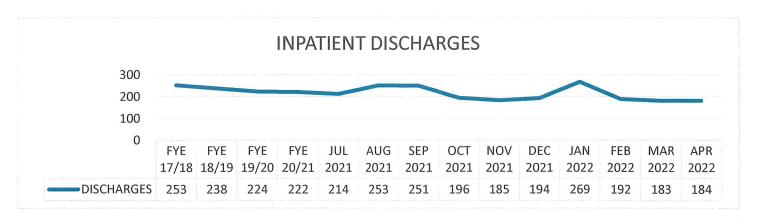
Divides the Total Paid FTE's by the daily average of the Adjusted Patient Days.

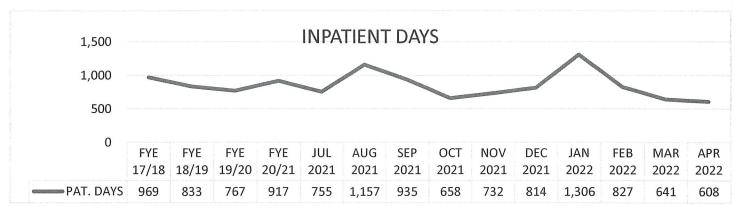
This is a blend of total patient days stayed in the hospital for a month, plus an equivalency factor (based on average inpatient revenue per patient day) applied to the outpatient revenues in order to account for outpatient workloads.

ADJUSTED PATIENT DAYS

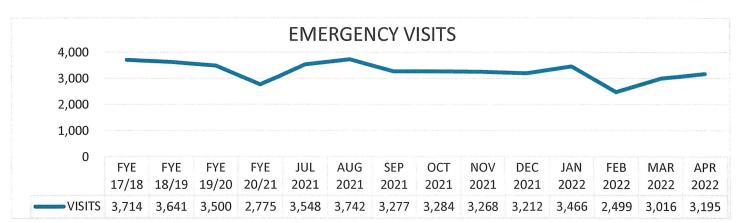
Paid FTES per APD

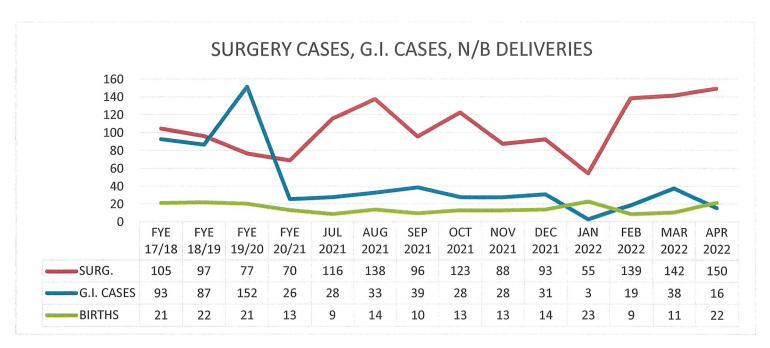
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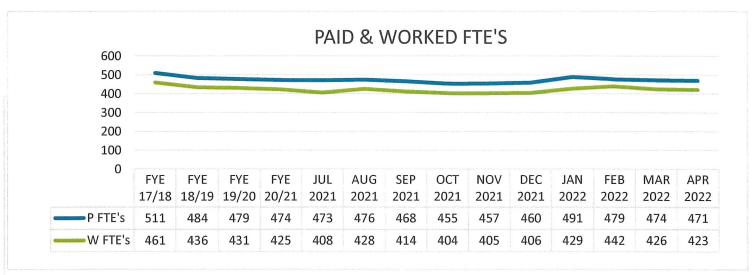


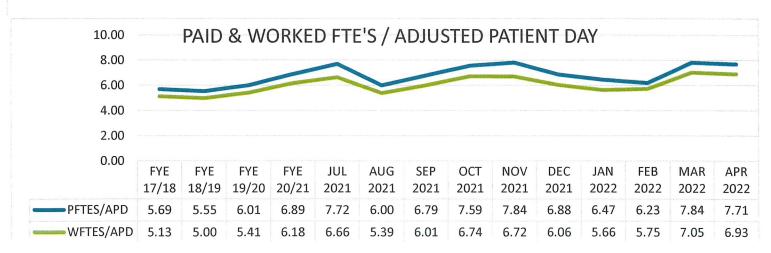












INCOME STATEMENT

Reflects the percentage of Gross Patient Revenues (charges) that are expected to be collected. Calculated by dividing Net Equals the sum of all (patient) charges for services provided that are due to the hospital, less estimated adjustments for This reflects all Revenues available for payment of Operating Expenses. This includes Net Patient Revenue plus all other Represents total charges (before discounts and allowances) made for all patient services provided. discounts and other contractual disallowances for which the patients may be entitled Represents the total staffing expenses of the Hospital Patient Revenue by the Gross Patient Revenue. forms of miscellaneous Revenues Salaries, Wages, Benefits & Contract Labor (000's) Net Patient Revenue (NPR) (000's) (Monthly Ave.) Total Operating Revenue (000's) (Monthly Ave.) Gross Patient Revenue (000's) (Monthly Ave.) NPR as % of Gross (Monthly Ave.)

Identifies the relationship that Operating Expenses have to the Total Operating Revenues. Operating Expense reflects all costs needed to fund the Hospital's business operations. SWB + Contract Labor as % of Total Operating Revenue Identifies what portion the Operating Revenues are spent on staffing costs. Total Operating Expense (TOE) (000's)(Monthly Ave.) TOE as % of Total Operating Revenue Earnings Before Interest, Depreciation, and Amortization. This reflects the difference between Net Operating Revenues have additional funds for equipment replacement and future growth of the organization.

and Total Operating Expense. This is a quick measurment of the Hospital's ability to meet its financial obligations and

This measurement is a guage of the surplus (or deficit) of funds available for operations and future growth

This measurement illustrates that Net Patient Revenues basically only cover Total Labor Expense, and that all of the Other Revenues and Supplemental Incomes are necessary to cover the remaining operational Expenses and EBIDA required to operate the Hospital.

> Operating Revenues (Normalized), Expenses, Staffing Expenses, and EBIDA (Normalized) (new in February, 2022)

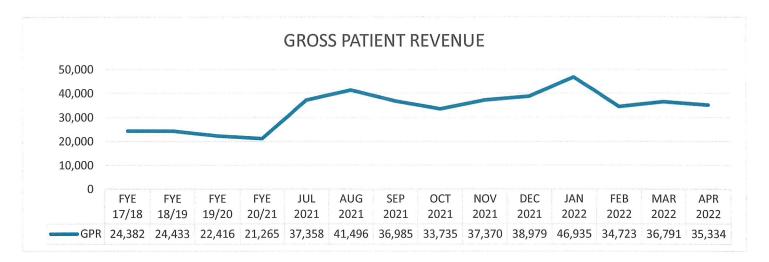
Net Patient Revenue vs. Total Labor Expense

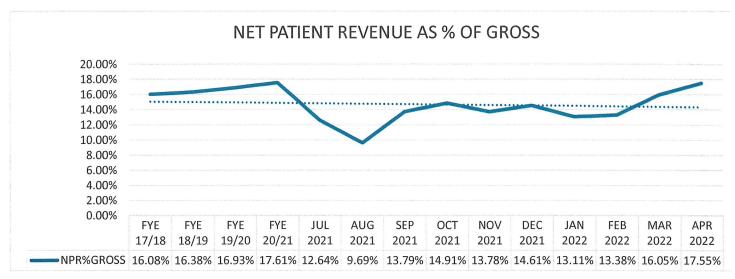
EBIDA as % of NPR

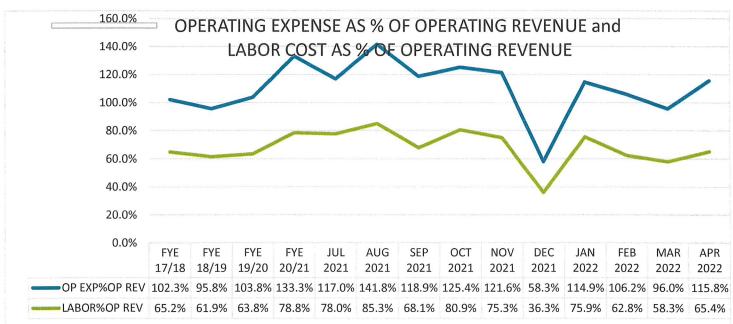
(new in February, 2022)

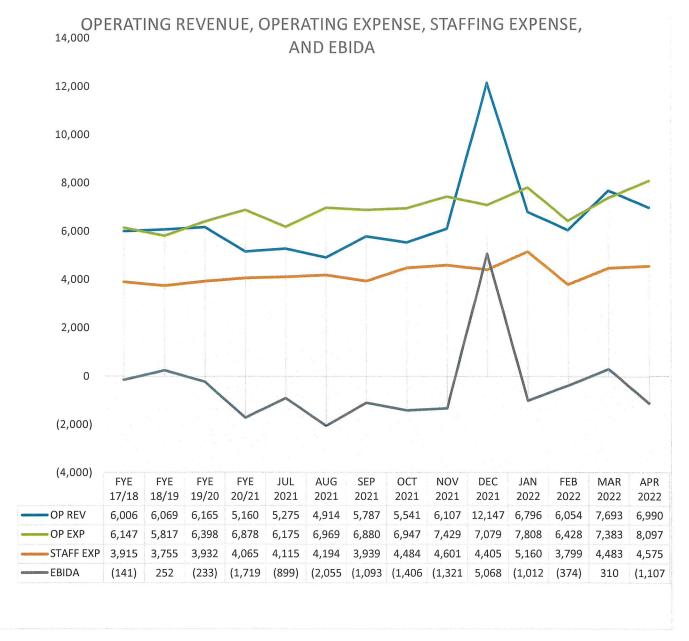
EBIDA (000's)(Monthly Average)

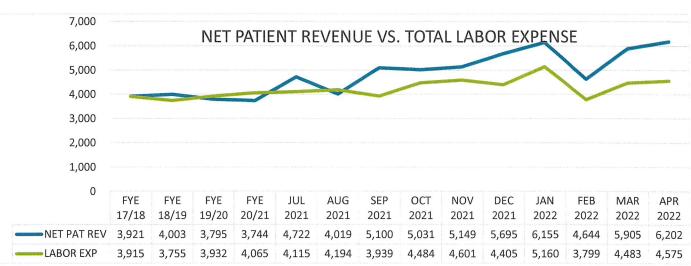
This graph illustrates the "normalization" of Operating Revenues and EBIDA, by reallocating the Rate Range Income booked in December, 2021 over the all 6 months of the FYE December 31, 2021.

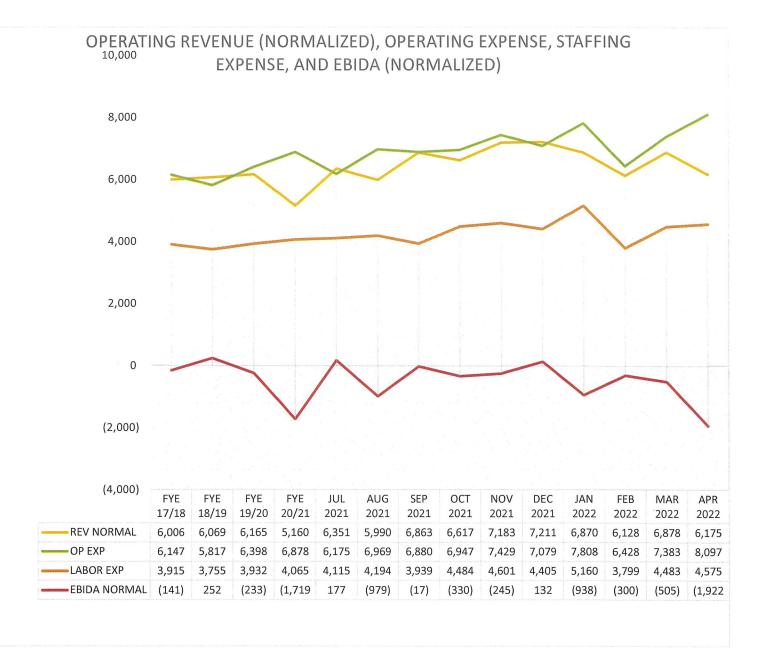












SAN GORGONIO HEALTHCARE DISTRICT & HOSPITAL - BANNING, CA Month-to Month FYE June 30, 2022 Statement of Deviand and Expense

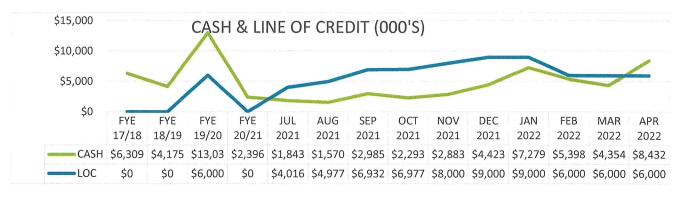
							Statem	Statement of Revenue	nue and Expense	ense						
	FYE17/18	FYE18/19	FYE19/20	FYE 20/21	FYE 21/22	FYE 21/22	FYE 21/22	FYE 21/22	FYE 21/22	FYE 21/22	FYE 21/22	FYE 21/22	FYE 21/22	FYE 21/22	FYE 21/22	FYE 21/22
	MONTHLY AVE.	MONTHLY AVE.	MONTHLY AVE.	MONTHLY AVE. MONTHLY AVE.	MONTHLY AVE.	7/31/2021	8/31/2021	9/30/2021	10/31/2021	11/30/2021	12/31/2021	1/31/2022	2/28/2022	3/31/2022	4/30/2022	4/30/2022
Gross Patient Revenue Inpatient Revenue	\$ 8,652,325	\$ 7,667,883	\$ 7,401,282	\$ 9,331,371	\$ 17,332,174	\$ 15,366,746	\$ 20,315,097 \$	\$ 18,658,896 \$	11,148,784 \$	18,051,448 \$	17,581,450 \$	29,180,538 \$	16,023,727 \$	14,009,575	\$ 12,985,480	\$ 173,321,741
Inpatient Psych/Rehab Revenue Outpatient Revenue	0 15 730 069	0	15 067 104	11 933 682	20 638 450	21 991 078	21 181 242	- 18 326 106	- 22 586 269	- 19 318 269	- 21 397 485	- 17 754 388	- 18 699 730	- 22 781 003	- 000 81/6 66	206 384 500
Long Term Care Revenue	0 0	0 0	0 0	00			<u>'</u>		-	'			-	-		000,000
Total Gross Patient Revenue	24,382,394	24,433,247	22,468,386	21,265,053	37,970,624	37,357,824	41,496,339	36,985,002	33,735,053	37,369,717	38,978,936	46,934,926	34,723,457	36,790,578	35,334,409	\$ 379,706,241
Deductions From Revenue				All on Spirit												
Discounts and Allowances Bad Debt Expense	(19,635,639) (806,002)	(19,588,148) (858,023)	(17,845,730) (653,280)	(16,635,734) (824,395)	(31,240,635) (1,397,873)	(31,157,700) (1,478,073)	(36,364,720) (963,563)	(30,346,595) (1,509,194)	(27,094,692) (1,466,791)	(30,704,377) (1,418,564)	(31,514,954) (1,744,778)	(38,941,080) (1,661,127)	(28,951,935) (1,097,242)	(29,655,536) (1,207,381)	(27,674,758) (1,432,016)	(312,406,347) (13,978,729)
GI HMO Discounts Charity Care	(80.410)	0 (56 168)	0 (86.517)	0 (096 177)	0 (60 687)	0 0	0 0/1/8 8/1/	0 000	0 (142, 235)	0 02 440)	0	0	0	0	- 400	-
Total Deductions From Revenue	(20,522,051)	(20,502,339)	(18,585,527)	(17,501,490)	(32,708,194)	(32,635,773)	(37,477,093)	(31,885,008)	(28,703,718)	(32,220,382)	(33,283,504)	(40,779,789)	(30,079,014)	(30,885,200)	(29,132,464)	(327,081,945)
Net Patient Revenue	-84.2% 3,860,343	3,930,908	-82.7% 3,882,859	.82.3% 3,763,563	-86.1% 5,262,430	-87.4% 4,722,051	-90.3% 4,019,246	-86.2% 5,099,995	-85.1% 5,031,335	-86.2% 5,149,335	-85.4% 5,695,431	-86.9% 6,155,137	-86.6% 4,644,443	-83.9% 5,905,378	-82.4% 6,201,945	-86.1% 52,624,296
Non- Patient Revenues																
IGT/DSH Revenues Grants & Other Op Revenues	1,530,975	1,485,337	1,157,326	869,707	601,689	167,360	0 505,308	0 308,393	124,989	0 573.166	6,016,888	0 257.227	1.025.766	1.404.234	0 404 979	6,016,888
Clinic Net Revenues	20,106	22,382	15,743	0	0	0	0	0	0	0	0	0	0	0	0	-
Tax Subsidies Measure D Tax Subsidies Prop 13	174,852 105,376	115,388	199,469	142,552	233,333 150,000	233,333 150,000	233,333 150,000	233,333 150,000	233,333 150,000	233,333	233,333 150,000	233,333 150,000	233,333 150,000	233,333	233,333 150,000	2,333,330
Non-Patient Revenues	2,041,675	2,041,381	2,246,097	1,743,355	1,467,271	550,693	888,641	691,726	0 508,322	0 956,499	0 6,451,291	640,560	0 1,409,099	1,787,567	0 788,312	14,672,709
Total Operating Revenue	5,902,018	5,972,289	6,128,956	5,506,919	6,729,701	5,272,745	4,907,888	5,791,721	5,539,656	6,105,833	12,146,722	6,795,697	6,053,542	7,692,944	6,990,257 \$	67,297,005
Operating Expenses	400 400	200	200	0.7	400000	0000	010	0.00						0	9	
Fringe Benefits	784,204	702,477	3,104,224 752,708	9,125,159	3,428,363	3,169,198	3,247,078	723,743	3,609,281	3,731,115	3,541,554 755,181	3,869,331	3,024,051	3,508,794	3,443,890	34,283,647
Contract Labor	130,625	106,628	59,516	114,886	104,945	79,279	207,937	95,749	66,995	62,832	108,418	114,375	(76,550)	145,598	244,817	1,049,449
Purchased Services	581,239	513,857	691,337	772,336	900,568	631,182	891,877	812,271	810,404	1,034,039	953,575	877,171	992,328	1,036,315	966,521	9,005,683
Supply Expense	699,167	685,518	751,025	903,883	1,023,530	644,984	1,273,837	1,133,627	784,949	1,033,756	1,044,298	931,808	907,500	1,024,948	1,455,590	10,235,297
Outlines Repairs and Maintenance	53,574	58,325	58,592	139,712	79,289	107,979	71,453	81,746	65,197	89,547	48,900	47,901	130,260	37,984	183,195	792,888
Insurance Expense	86,537	85,267	103,277	110,683	120,349	115,997	121,224	115,996	115,996	115,494	129,887	130,590	119,850	122,460	115,996	1,203,489
All Other Operating Expenses IGT Expense	68,153 217,249	58,743	160,745	148,752	81,064	63,027	56,824	97,243	122,788	46,020	75,944	154,765	50,537 0	0 0	75,734	810,638
Leases and Rentals	57,507	76,150	79,233	79,424	75,158	69,305	73,820	56,259	87,089	81,362	76,968	72,138	51,487	69,694	113,459	751,581
Total Operating Expenses	6,045,502	5,720,023	6,377,306	6,901,255	7,120,116	6,174,581	6,969,083	6,887,564	6,946,803	7,428,666	7,078,738	7,808,187	6,427,676	7,382,712	8,097,148 \$	71,201,158
EBIDA	(143,485)	252,266	(248,351)	(1,394,337)	(390,415)	(901,836)	(2,061,196)	(1,095,843)	(1,407,147)	(1,322,832)	5,067,984	(1,012,491)	(374,133)	310,232	(1,106,891) \$	(3,904,153)
Interest, Depreciation, and Amortization Depreciation and Amortization		497,808	506,497	494,721	504,865	504,865	504,865	504,865	504,865	504,865	504,865	504,865	504,865	504,865	504,865	5,048,650
Interest Expense Total Interest, Depr, & Amort.	432,490 944,956	418,193 916,000	422,094 928,591	447,994 942,715	408,745 913,610	386,425 891,290	413,384 918,249	335,467 840,332	404,425 909,290	421,092 925,957	374,425 879,290	393,735 898,600	591,013 1,095,878	393,056 897,921	374,425 879,290	4,087,449 9,136,099
Non-Operating Revenue: Contributions & Other	14,354	7,745	27,759	7,121	42,392	3,213	29,882	2,969	1,708	1,695	4,381	963	186,373	9,437	183,295	423,917
Total Non Operating Revenue/(Expe	666,841	700,202	694,725	605,531	656,357	617,179	643,847	616,935	615,674	615,661	618,347	614,928	800,339	623,403	797,260	6,563,573
Total Net Surplus/(Loss)	(421,599)	36,467	(482,217)	(1,731,521)	(647,668)	(1,175,948)	(2,335,597)	(1,319,240)	(1,700,764)	(1,633,129)	4,807,040	(1,296,162)	(669,672)	35,714	(1,188,921) \$	(6,476,678)
Extra-ordinary Loss on Financing	0 (424 599)	- 1	-	(650)		- 1	0 335 597) \$			0 (1 633 129) \$	4 807 04		0 0 \$ (679 679)		0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	- 16 476 678)
Total Drofft Marain	7.7 1%	70,70	7 9%		, 9 P.	II .	47.6%	222 8%	-30 7%	II .	39 6%	.19 1%	-11 1%	11	-17 0%	%9 b"
EBIDA %	-7.1%	4.2%	-4.1%	-21.4%	-5.8%	-22.3%	-42.0%	-18.9%	-25.4%	-21.7%	41.7%	-13.1%	-6.2%	4.0%	-15.8%	-5.8%

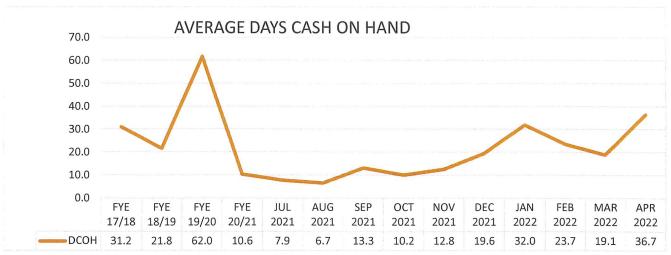
Note: Trend variances in the FYE 21/22 monthly columns are explained in the respective monthly financial reports - "Financial Report - Executive Summary".

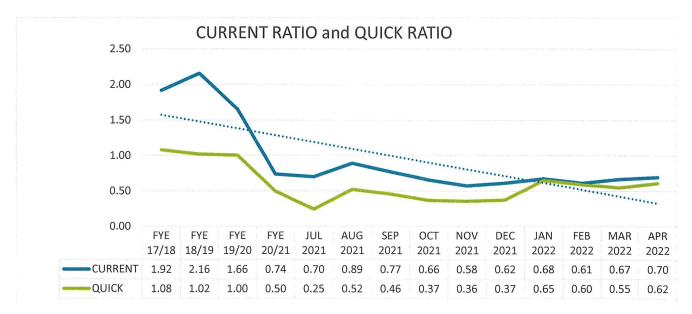
BALANCE SHEET (Period End)

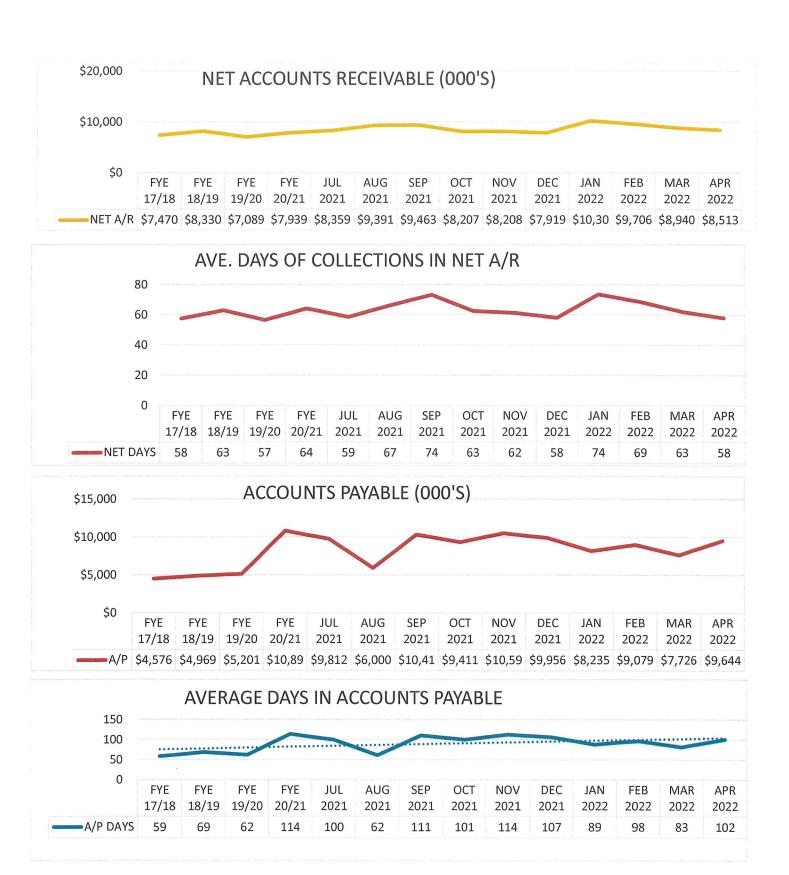
year. The greater the Current Assets as compared to the Current Liabilities, the stronger position the organization is in Calculated by dividing amount of Cash on Hand by the historical average daily amount of cash requirmements to cover Reflects payment obligations of the Hospital as of a point in time. Excludes Loans, Payroll and other Debt obligations. A measure that illustrates the ability for the hospital to pay its obligations that come due over the course of the next This measures the average number of days it takes to collect payment of the Net Accounts Receivable. Lower values This measures the Cash + Net Accounts Receivable compared to the Current Liabilities. Desired ratio is greater than Equals the sum of all (patient) accounts that are due to the hospital, less estimated adjustments for discounts and Reflects the average number of days that it takes to pay routine bills. Lower numbers are desired. Calculated by to pay its upcoming obligations. Desired position is greater than 1:00 to 1:00, preferably at least 1:25 to 1:00 or dividing the Accounts Payable amount by the historical average daily cost of routine expenses. The amount that is currently borrowed from a lending institution as of a given point in time. other contractual disallowances for which the patients may be entitled. Represents all unrestricted cash in the bank at each month-end. Lower values are desired. operating expenses. are desired. greater. Current Ratio (Current Assets/Current Liabilities) Accounts Receivable - Net (000's) Line of Credit Balance (000's) Accounts Payable (000's) Accounts Payable Days Days Cash on Hand A/R Days - Net Cash (000's) Quick Ratio

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3-K

SAN GORGONIO MEMORIAL HOSPITAL EXECUTIVE FINANCIAL SUMMARY TEN MONTHS ENDING APRIL 30, 2022

		TATEMENT OF	DEVE	STATEMENT OF BEVENIE AND EXPENSES, MONTH & VTD	EC. A	ONTH & VTD				
RFF		04/30/22		04/30/22		QTA		YTD	YTD	
LINE#		ACTUAL		BUDGET		ACTUAL	В	BUDGET	DIFFERENCE	
į	Revenue:				•	0000	•			6
Ξ	Gross Patient Revenues	\$ 35,334,409	\$ 60.	41,478,427	9	379,706,241	₽	422,626,424	\$ (42,920,183)	0,183)
[2]	Deductions From Revenue	(29,132,464)	(49	(36,420,891)		(327,081,945))	(371,575,610)	44,493,665	3,665
[3]	Net Patient Revenues	6,201,945	45	5,057,536		52,624,296		51,050,814	1,57	1,573,482
4	IGT Revenue	1		1		6,016,888		6,282,227	(26	(265,339)
[2]	Other Operating Revenue	788,312	12	706,441		8,655,821		7,064,410	1,59	1,591,411
9	Total Operating Revenues	6,990,257	22	5,763,977		67,297,005		64,397,452	2,89	2,899,553
	Expenses:									
	Salaries, Benefits	4,329,892	92	4,318,095		42,637,869		43,112,078	47,	474,208
	Contract Labor	244,817	17	68,630		1,124,449		673,204	(45	(451,245)
	Physicians Fees	497,575	75	340,810		3,451,823		3,385,258	9)	(66,565)
	Other Purchase Services	966,521	21	868,853		9,051,222		8,682,948	(36)	(368,275)
[8]	Purchased Serv. & Physician Fees	1,708,913	13	1,278,292		13,627,494		12,741,410	(88)	(886,084)
[6]	Supply Expenses	1,455,590	90	829,096		10,188,963		8,317,224	(1,87	(1,871,739)
[10]	Other Operating Expenses & Clinic Loss	602,752	52	581,348		4,746,832		5,821,547	1,07	1,074,715
[11]	Supplimental and Grant Expense			ı		•		895,056	89	895,056
[12]	Total Expenses	\$ 8,097,148	48 \$	7,006,832	↔	71,201,158	₩	70,887,315	\$ (31)	(313,843)
3					6	(2 004 452)	6		04 6	0 7 7 0
13	EBIDA	(1,100,031)	•	(1,242,034)	P	(3,904,133)	Ð	(6,469,663)		01,505,7
[14]	Depreciation & Interest Expense	879,290	- 06	966,945		9,136,099		9,281,346	14	145,248
[15]	Non-Operating Revenue/(Exp.)	797,260	09	741,667		6,563,573		7,416,667	(85)	(853,094)
[16]	TOTAL NET SURPLUS (LOSS)	\$ (1.188.921)	21) \$	(1,468,133)	₩	(6,476,678)	s	(8,354,543)	1,87	1,877,864
5			╙					┉		

SAN GORGONIO MEMORIAL HOSPITAL **EXECUTIVE FINANCIAL SUMMARY**

TEN MONTHS ENDING APRIL 30, 2022

	BALANCE SHEET	SHEE	STATE OF STATE OF		
			YTD		Prior FYE
			4/30/2022		6/30/2021
	ASSETS				
Ξ	Current Assets	↔	19,294,128	↔	14,763,567
[2]	Assets Whose Use is Limited		8,925,981		15,999,821
[3]	Property, Plant & Equipment (Net)		74,440,893		77,860,175
4	Other Assets		619,778		1,320,339
[2]	Total Unrestricted Assets		103,280,779		109,943,902
[9]	Restricted Assets		0		0
	Total Assets	₩	103,280,779	₩	109,943,902
	LIABILITIES AND NET ASSETS				
8			\$27,501,456		\$22,077,546
6	Long-Term Debt		105,372,314		105,992,009
[10]	Other Long-Term Liabilities		2,231,628		0
[11]	Total Liabilities	&	135,105,397	₩	128,069,555
[12]	Net Assets	↔	(31,824,618)	↔	(18,125,653)
[13]	Total Liabilities and Net Assets	s	103,280,779	\$	109,943,902

							CURREN	IT MON	ITH	
			STRICT ONLY ACTUAL 04/30/22		FY 21 ACTUAL 04/30/22	С	FY 21 UR MO BUD 04/30/22	-	Positive Negative) Variance	Percentage Variance
Gross F	Patient Revenue		0 1100122		0 1100122		0 1100122		<u> </u>	
[1]	Inpatient Revenue	\$	-	\$	12,985,480	\$	21,606,353	\$	(8,620,872)	-66.4%
[2]	Inpatient Psych/Rehab Revenue		-		-					
[3]	Outpatient Revenue		-		22,348,929	\$	19,872,074		2,476,854	11.1%
[4]	Long Term Care Revenue		·-		-					
[5]	Home Health Revenue	Φ.		\$	25 224 400	\$	44 479 407	•	(C 444 049)	17.40/
[6]	Total Gross Patient Revenue	\$		Φ	35,334,409	Φ	41,478,427	_\$_	(6,144,018)	-17.4%
Deducti	ons From Revenue									
[7]	Discounts and Allowances		-		(27,674,758)	\$	(35,512,557)	\$	7,837,799	-28.3%
[8]	Bad Debt Expense		1-		(1,432,016)	\$	(850,000)		(582,016)	40.6%
[9]	Prior Year Settlements		-		-	\$	=		-	
[10]	Charity Care		7=		(25,690)	\$	(58,333)		32,643	-127.1%
[11]	Total Deductions From Revenue		-		(29,132,464)		(36,420,891)	_\$_	7,288,427	-25.0%
[12]	Net Patient Revenue	\$		\$	-82.4% 6,201,945	\$	-88% 5,057,536	\$	1 144 400	18.5%
[13]	ent Operating Revenues	Ψ		φ	0,201,945	φ	5,057,556	<u> </u>	1,144,409	10.5%
[14]	IGT/DSH Revenues		-		_	\$	_	\$	1-1	0.0%
[15]	Grants & Other Op Revenues		a-		404,979	\$	300,191		104,788	25.9%
[16]	Clinic Net Revenues				-	\$	-		-	
[17]	Tax Subsidies Measure D		233,333		233,333	\$	239,583		(6,250)	-2.7%
[18]	Tax Subsidies Prop 13		150,000		150,000	\$	166,667		(16,667)	-11.1%
[19]	Tax Subsidies County Supplemental Funds		-		_	\$			-	0.0%
	Non- Patient Revenue	\$	383,333	\$	788,312	\$	706,441	\$	81,871	10.4%
	Total Operating Revenue	\$	383,333	\$	6,990,257	\$	5,763,977	\$	1,226,279	17.5%
Operati	ng Expenses									
[20]	Salaries and Wages		-		3,443,890		3,546,121	\$	102,231	3.0%
[21]	Fringe Benefits		-		886,002		771,974		(114,028)	-12.9%
[22]	Contract Labor		· -		244,817		68,630		(176, 188)	-72.0%
[23]	Physicians Fees		-		497,575		340,810		(156,765)	-31.5%
[24]	Purchased Services		13,948		966,521		868,853		(97,668)	-10.1%
[25]	Supply Expense		-		1,455,590		829,096		(626,494)	-43.0%
[26]	Utilities		2,699		114,367		82,214		(32,153)	-28.1%
[27]	Repairs and Maintenance		15,296		183,195		55,920		(127,275)	-69.5%
[28]	Insurance Expense				115,996		115,494		(502)	-0.4%
[29]	All Other Operating Expenses		-		75,734		193,338		117,604	155.3%
[30]	Supplimental and Grant Expense Leases and Rentals		-		112 150		0		-	0.0%
[31] [32]	Clinic Expense		-		113,459		134,381 0		20,922	18.4% 0.0%
[33]	Total Operating Expenses	\$	31,944	\$	8,097,148	\$	7,006,832	\$	(1,090,316)	-13.5%
	EDID A	_		_		_				
[34]	EBIDA	\$	351,389	\$	(1,106,891)	\$	(1,242,854)	\$	135,963	-12.3%
nterest E	xpense and Depreciation									
[35]	Depreciation		504,865		504,865		535,486	\$	30,621	6.1%
[36]	Interest Expense and Amortization		360,036		374,425		431,460		57,034	15.2%
[37]	Total Interest & depreciation		864,901		879,290		966,945		87,655	10.0%
	erating Revenue:		0.500		102 005		75 000		100 005	E0 40/
[38] [39]	Contributions & Other Tax Subsidies for GO Bonds - M-A		2,538 613,966		183,295 613,966		75,000 666 667		108,295 (52,701)	59.1% -8.6%
[40]	Total Non Operating Revenue/(Expense)	-	616,503		797,260		741,667	\$	55,594	7.0%
		¢		•		đ	x 20 1000000 1000 1000	_		
[41] [42]	Total Net Surplus/(Loss) Extra-ordinary loss on Flnancing	\$	102,992	Ф	(1,188,921)	Þ	(1,468,133)	\$	279,212	-23.5%
- "			-		-		-			
[43]	Increase/(Decrease in Unrestricted Net Assets	\$	102,992	\$	(1,188,921)	\$	(1,468,133)	\$	279,212	-23.5%
[45]	A CAMPAGNA COLOR DE LA CAMPAGNA DEL CAMPAGNA DE LA CAMPAGNA DEL CAMPAGNA DE LA CA									
[44] [45]	Total Profit Margin EBIDA %		26.87% 91.67%		-17.01% -15.83%		-25.47% -21.56%			

							YEAR-TO	-DATE		
		DI	STRICT ONLY						Positive	
			Actual 04/30/22		Actual 04/30/22		Budget 04/30/22		(Negative) Variance	Percentage Variance
Gross F	Patient Revenue								-	
[1]	Inpatient Revenue	\$	-	\$	173,321,741	\$	207,504,747	\$	(34,183,006)	-19.7%
[2]	Inpatient Psych/Rehab Revenue				-				-	
[3]	Outpatient Revenue		-		206,384,500	\$	215,121,677		(8,737,177)	-4.2%
[4]	Long Term Care Revenue		-		-					
[5]	Home Health Revenue	_	-	•		_	100 000 101	_	/40 000 400	
[6]	Total Gross Patient Revenue	\$		\$	379,706,241	\$	422,626,424	\$	(42,920,183)	-11.3%
Deducti	ons From Revenue									
[7]	Discounts and Allowances		-		(312,406,348)	\$	(362,492,276)	\$	50,085,929	16.0%
[8]	Bad Debt Expense		-		(13,978,729)		(8,500,000)	*	(5,478,729)	-39.2%
[9]	Prior Year Settlements		-		-	\$	-		-	00.270
[10]	Charity Care		-		(696,869)		(583,333)		(113,535)	-16.3%
[11]	Total Deductions From Revenue		-		(327,081,945)		(371,575,610)	\$	44,493,665	13.6%
[12]					-86.1%		-87.9%			
[13]	Net Patient Revenue	\$	-	\$	52,624,296	\$	51,050,814	\$	1,573,482	3.0%
Non Pa	tient Operating Revenues									
[14]	IGT/DSH Revenues		-		6,016,888	\$	6,282,227	\$	(265,339)	-4.4%
[15]	Grants & Other Op Revenues		-		4,822,491	\$	3,001,910		1,820,581	37.8%
[16]	Clinic Net Revenues		-		-	\$	-		-	
[17]	Tax Subsidies Measure D		1,866,664		2,333,330	\$	2,395,833		(62,503)	-2.7%
[18]	Tax Subsidies Prop 13		1,200,000		1,500,000	\$	1,666,667		(166,667)	-11.1%
[19]	Tax Subsidies County Supplemental Funds		-		-	\$	-			0.0%
	Non- Patient Revenue	\$	3,066,664	\$	14,672,709	\$	13,346,637	\$	1,326,072	9.0%
	Total Operating Revenue	\$	3,066,664	\$	67,297,005	\$	64,397,452	\$	2,899,553	4.3%
Operati	ng Expenses							-		
[20]	Salaries and Wages		=		34,216,331	\$	35,185,976	\$	969,645	2.8%
[21]	Fringe Benefits		-		8,421,538	\$	7,926,101		(495,437)	-5.9%
[22]	Contract Labor		-		1,124,449	\$	673,204		(451,245)	-40.1%
[23]	Physicians Fees		-		3,451,823	\$	3,385,258		(66,565)	-1.9%
[24]	Purchased Services		209,158		9,051,222	\$	8,682,948		(368, 275)	-4.1%
[25]	Supply Expense		-		10,188,963	\$	8,317,224		(1,871,739)	-18.4%
[26]	Utilities		18,133		1,120,125	\$	885,681		(234,444)	-20.9%
[27]	Repairs and Maintenance		71,045		750,930	\$	557,702		(193,228)	-25.7%
[28]	Insurance Expense		-		1,278,489		1,154,942		(123,547)	-9.7%
[29]	All Other Operating Expenses		=		853,891	\$	1,929,409		1,075,518	126.0%
[30]	Supplimental and Grant Expense		=		-	\$	895,056		895,056	0.0%
[31]	Leases and Rentals		-		743,397	\$	1,293,813		550,417	74.0%
[32]	Clinic Expense	_		•		\$	-	_	- (0.40, 0.40)	0.0%
[33]	Total Operating Expenses	\$	298,337	\$	71,201,158	\$	70,887,315		(313,843)	-0.4%
[34]	EBIDA	\$	2,768,327	\$	(3,904,153)	\$	(6,489,863)	\$	2,585,710	-66.2%
Interest	Expense and Depreciation									
[35]	Depreciation		4,038,920		5,048,650	\$	4,987,409	\$	(61,241)	-1.2%
[36]	Interest Expense and Amortization		2,920,632		4,087,449		4,293,937	*	206,489	5.1%
[37]	Total Interest & depreciation		6,959,552		9,136,099		9,281,346	-	145,248	1.6%
	erating Revenue:						, , , , , , , , , , , , , , , , , , , ,		-,,-	
[38]	Contributions & Other		59,911		423,917	\$	750,000		(326,083)	-76.9%
[39]	Tax Subsidies for GO Bonds - M-A		6,139,656		6,139,656		6,666,667		(527,010)	-8.6%
[40]	Total Non Operating Revenue/(Expense)		6,199,568		6,563,573		7,416,667	_	(853,094)	-13.0%
[41]	Total Net Surplus/(Loss)	\$	2,008,343	\$	(6,476,678)	\$	(8,354,543)	\$	1,877,864	-29.0%
[42]	Extra-ordinary loss on Flnancing		-		-		-			
[43]	Increase/(Decrease in Unrestricted Net Assets	\$	2,008,343	\$	(6,476,678)	\$	(8,354,543)	\$	1,877,864	-29.0%
[44]	Total Profit Margin		65.49%	_	-9.62%		-12.97%		.,0.7,00-7	20.070
[45]	EBIDA %		90.27%		-5.80%		-10.08%			

IENI	WONTHS ENDING APRIL 30, 2022	_		ASSETS		Market Company of the Company		THE ACCUSA CONTRACTOR OF THE PARTY OF THE PA
		DISTRICT ONLY Current Month 4/30/2022	Current Month 4/30/2022	Prior Month 3/31/2022	(Positive/ Negative) Variance		Prior Year End 6/30/2021
Current	Assets							
[1]	Cash and Cash Equivalents	\$969,554	\$8,431,995	\$4,353,545	\$	4,078,449	\$	1,763,843
[2]	Gross Patient Accounts Receivable	\$0	\$82,005,018	\$85,336,601	\$	(3,331,583)		58,800,003
[3]	Less: Bad Debt and Allowance Reserves	\$0	(\$73,491,783)	(\$76,396,979)	\$	2,905,196		(50,860,772)
[4]	Net Patient Accounts Receivable	\$0	\$8,513,235	\$8,939,622	\$	(426,387)		7,939,231
[5]	Taxes Receivable	\$2,688,710	\$2,688,710	\$2,435,184	\$	253,525		99,170
[6]	Other Receivables (includes advances)	\$660,465	(\$1,959,582)	(\$1,343,740)	\$	(615,842)		1,609,566
[7]	Inventories	\$0	\$2,400,494	\$2,318,921	\$	81,574		1,830,192
[8]	Prepaid Expenses	\$426,169	\$1,064,753	\$1,097,318	\$	(32,566)		21,540
[9]	Due From Third Party Payers-DSH	\$0	(\$1,845,477)	(\$1,845,477)	\$	-		598,026
[10]	Malpractice Receivable	\$0	\$0	\$0	\$	-		-
[11]	Supplimental Receivables	\$0	\$0	\$341,379	\$	(341,379)	_	902,000
	Total Current Assets _	4,744,897	19,294,128	16,296,753	\$	(736,481)		14,763,567
Assets (12)	Whose Use is Limited Cash Investments							
[14]	Bond Reserve/Debt Retirement Fund	\$8,925,981	\$8,925,981	\$9,462,982	\$	(537,002)		15,999,821
[15]	Trustee Held Funds							
[16]	Funded Depreciation							
[17]	Board Designated Funds							
[18]	Other Limited Use Assets	8,925,981	0.005.004	9,462,982	\$	(223,324)	_	45,000,004
	Total Limited Use Assets _	0,929,901	8,925,981	9,462,962	<u> </u>	(223,324)		15,999,821
Property	y, Plant, and Equipment							
[19]	Land and Land Improvements	\$4,828,182	\$4,828,182	\$4,828,091	\$	91	\$	4,828,182
[20]	Building and Building Improvements	\$129,281,491	\$129,281,491	\$129,281,491	\$	-		129,257,409
[21]	Equipment	\$26,853,549	\$26,853,549	\$26,853,549	\$			26,562,627
[22]	Construction In Progress	\$1,613,608	\$1,613,608	\$390,017	\$	1,223,592		299,244
[23]	Capitalized Interest							
[24]	Gross Property, Plant, and Equipment	162,576,830	162,576,830	161,353,148	\$	1,223,683	,	160,947,462
[25]	Less: Accumulated Depreciation	(\$88,135,937)	(\$88,135,937)	(\$87,631,072)	\$	(504,865)		(83,087,287)
[26]	Net Property, Plant, and Equipment _	74,440,893	74,440,893	73,722,075	\$	(475,050)	\$	77,860,175
Other A	anata							
[27]	Unamortized Loan Costs	\$627,385	\$619,618	\$622,207	\$	(2,589)	\$	728,520
[28]	Assets Held for Future Use	Ψ021,303	\$160	\$160	\$	(2,309)	Ψ	720,320
[29]	Investments in Subsidiary/Affiliated Org.	\$22,216,652	\$0	\$0	\$	(0)		591,819
[30]	Other	Ψ22,210,002	ΨΟ	ΨΟ	Ψ	(0)		391,019
[31]	Total Other Assets	22,844,036	619,778	622,367	\$	(2,589)	\$	1,320,339
[32]	TOTAL UNRESTRICTED ASSETS	110,955,807	103,280,779	100,104,177	\$	3,176,602	\$	109,943,902
Restrict	ed Assets	0	0	0		0		0
[33]	TOTAL ASSETS	\$110,955,807	\$103,280,779	\$100,104,177	\$	3,176,602	\$	109,943,902

		DISTRICT ONLY		LIA	BILITIES AND	FU	ND BALANCE	.	
		Current Month 4/30/2022	Current Month 4/30/2022		Prior Month 3/31/2022		Positive/ (Negative) Variance		Prior Year End 6/30/2021
Current	Linkilition								
[1] [2]	Liabilities Accounts Payable Notes and Loans Payable (Line of Credit)	\$ 308,095 -	\$ 9,644,221 6,000,000	\$	7,725,973 6,000,000	\$	(1,918,248)	\$	9,285,913 16,391
[3]	Accounts Payable- Tax advance	-	-		-	\$	-		-
[4]	Accrued Payroll Taxes	-	6,079,678		5,757,499	\$	(322,179)		5,565,216
[5]	Accrued Benefits	-	-		-	\$	-		-
[6] [7]	Accrued Benefits Current Portion Other Accrued Expenses	-	-		-	\$	-		=
[8]	Accrued GO Bond Interest Payable	2,019,820	2,263,537		691,969	\$	(1,571,568)		2,484,778
[9]	Stimulus Advance	2,010,020	387,388		375,675	\$	(11,713)		2,336,777
[10]	Due to Third Party Payers (Settlements)	-	-		-	\$	-		-
[11]	Advances From Third Party Payers	-	194,908		625,228	\$	430,320		-
[12]	Current Portion of LTD (Bonds/Mortgages)	2,335,000	2,335,000		2,335,000	\$	-		2,335,000
[13]	Current Portion of LTD (Leases)	-	-		-	\$	-		-
[14]	Other Current Liabilities		596,724		596,724		_	_	53,471
	Total Current Liabilities	 4,662,915	27,501,456		24,108,067	\$	791,861		22,077,546
Long To	rm Doht								
[15]	rm Debt Bonds/Mortgages Payable (net of Cur Portion)	103,097,387	\$103,057,314	\$	103,070,672	\$	13,358	\$	105 677 000
[16]	Leases Payable (net of current portion)	\$2,315,000	\$2,315,000	φ	\$2,315,000	\$	10,000	φ	105,677,009 \$315,000
[10]	Leases Fayable (flet of current portion)	Ψ2,515,000	Ψ2,515,000		Ψ2,515,000	Ψ			φ313,000
[17]	Total Long Term Debt (Net of Current)	105,412,387	105,372,314		105,385,672	\$	313,358		105,992,009
011	T								
	ong Term Liabilities Deferred Revenue								
[18] [19]	Accrued Pension Expense (Net of Current)								
[20]	Other-Bridge Loan	0	2,231,628		1,129,590	\$	(1,102,038)		
[21]	Total Other Long Term Liabilities	0	2,231,628		1,129,590	Ψ	(1,102,038)		0
	•		 		.,,		(1)102,000)		
	TOTAL LIABILITIES	\$ 110,075,302	\$ 135,105,397	\$	130,623,329	\$	(4,482,068)	\$	128,069,555
Net Ass		(4.40=.000)	(_					¥
[22]	Unrestricted Fund Balance	(1,127,838)	(25,347,940)	\$	(25,347,940)	\$	-	\$	(3,774,444)
[23]	Temporarily Restricted Fund Balance Restricted Fund Balance	-	-		-		-		-
[24] [25]	Net Revenue/(Expenses)	2.008.343	(6,476,678)		- (5,171,212)		- 1,305,466		- (14,351,209)
[20]	Tiot (Tovolido) (Expolidos)	 2,000,010	(0, 17 0,07 0)		(0,171,212)		1,000,400		(14,001,200)
[26]	TOTAL NET ASSETS	880,505	 (31,824,618)	\$	(30,519,152)	\$	1,305,466	\$	(18,125,653)
	TOTAL LIABILITIES								
[27]		\$ 110,955,807	\$ 103,280,779	\$	100,104,177	\$	(3 176 602)	\$	109,943,902
[4]	AND HEL MODELO	 	\$ 	\$	(0)	Ψ	(\$0)	_	109,943,902
			<u> </u>				(ψυ)	Ψ	

Statement of Cash Flows

Current Month 3/31/2022
[1] Cash: Beginning Balances- HOSPITAL \$ 3,383,9 [2] Cash: Beginning Balances- DISTRICT 969,5 [3] Cash: Beginning Balances TOTALS \$ 4,353,5 Receipts [4] Pt Collections \$ 7,036,2 [5] Tax Subsidies Measure D 668,8 [6] Tax Subsidies Prop 13 165,8 [7] Tax Subsidies County Supplemental Funds - [8] IGT & other Supplemental (Net) 866,2 [9] Draws/(Paydown) of LOC Balances - [10] Other Misc Receipts/Transfers 169,2 TOTAL RECEIPTS \$ 8,906,4 Disbursements \$ 4,304,9 [11] Payroll/ Benefits \$ 4,304,9 [12] Other Operating Costs 2,441,3 [13] Capital Spending - [14] Debt serv payments (Hosp onlyw/ LOC interest) - [15] Other (increase) in AP /other bal sheet (1,918,2
[2] Cash: Beginning Balances- DISTRICT 969,5 [3] Cash: Beginning Balances TOTALS \$ 4,353,5 Receipts [4] Pt Collections \$ 7,036,2 [5] Tax Subsidies Measure D 668,8 [6] Tax Subsidies Prop 13 165,8 [7] Tax Subsidies County Supplemental Funds - [8] IGT & other Supplemental (Net) 866,2 [9] Draws/(Paydown) of LOC Balances - [10] Other Misc Receipts/Transfers 169,2 TOTAL RECEIPTS \$ 8,906,4 Disbursements \$ 4,304,9 [11] Payroll/ Benefits \$ 4,304,9 [12] Other Operating Costs 2,441,3 [13] Capital Spending - [14] Debt serv payments (Hosp onlyw/ LOC interest) - [15] Other (increase) in AP /other bal sheet (1,918,2
Receipts
Receipts
[4] Pt Collections \$ 7,036,2 [5] Tax Subsidies Measure D 668,8 [6] Tax Subsidies Prop 13 165,8 [7] Tax Subsidies County Supplemental Funds - [8] IGT & other Supplemental (Net) 866,2 [9] Draws/(Paydown) of LOC Balances - [10] Other Misc Receipts/Transfers 169,2 TOTAL RECEIPTS \$ 8,906,4 Disbursements [11] Payroll/ Benefits \$ 4,304,9 [12] Other Operating Costs 2,441,3 [13] Capital Spending [14] Debt serv payments (Hosp onlyw/ LOC interest) - [15] Other (increase) in AP /other bal sheet (1,918,2
[5] Tax Subsidies Measure D 668,8 [6] Tax Subsidies Prop 13 165,8 [7] Tax Subsidies County Supplemental Funds - [8] IGT & other Supplemental (Net) 866,2 [9] Draws/(Paydown) of LOC Balances - [10] Other Misc Receipts/Transfers 169,2 TOTAL RECEIPTS \$ 8,906,4 Disbursements [11] Payroll/ Benefits \$ 4,304,9 [12] Other Operating Costs 2,441,3 [13] Capital Spending [14] Debt serv payments (Hosp onlyw/ LOC interest) - [15] Other (increase) in AP /other bal sheet (1,918,2
[6] Tax Subsidies Prop 13 165,8 [7] Tax Subsidies County Supplemental Funds - [8] IGT & other Supplemental (Net) 866,2 [9] Draws/(Paydown) of LOC Balances - [10] Other Misc Receipts/Transfers 169,2 TOTAL RECEIPTS \$ 8,906,4 Disbursements [11] Payroll/ Benefits \$ 4,304,9 [12] Other Operating Costs 2,441,3 [13] Capital Spending [14] Debt serv payments (Hosp onlyw/ LOC interest) - [15] Other (increase) in AP /other bal sheet (1,918,2)
[7] Tax Subsidies County Supplemental Funds [8] IGT & other Supplemental (Net) 866,2 [9] Draws/(Paydown) of LOC Balances [10] Other Misc Receipts/Transfers 169,2 **TOTAL RECEIPTS** **Disbursements* [11] Payroll/ Benefits \$ 4,304,9 [12] Other Operating Costs 2,441,3 [13] Capital Spending [14] Debt serv payments (Hosp onlyw/ LOC interest) [15] Other (increase) in AP /other bal sheet (1,918,2)
[8] IGT & other Supplemental (Net) 866,2 [9] Draws/(Paydown) of LOC Balances - [10] Other Misc Receipts/Transfers 169,2 TOTAL RECEIPTS \$ 8,906,4 Disbursements [11] Payroll/ Benefits \$ 4,304,9 [12] Other Operating Costs 2,441,3 [13] Capital Spending - [14] Debt serv payments (Hosp onlyw/ LOC interest) - [15] Other (increase) in AP /other bal sheet (1,918,2)
[9] Draws/(Paydown) of LOC Balances [10] Other Misc Receipts/Transfers TOTAL RECEIPTS Disbursements [11] Payroll/ Benefits [12] Other Operating Costs [13] Capital Spending [14] Debt serv payments (Hosp onlyw/ LOC interest) [15] Other (increase) in AP /other bal sheet 169,2 8,906,4 9,400,9 169,2
Other Misc Receipts/Transfers 169,2 TOTAL RECEIPTS \$ 8,906,4 Disbursements [11] Payroll/ Benefits \$ 4,304,9 [12] Other Operating Costs 2,441,3 [13] Capital Spending 2,441,3 [14] Debt serv payments (Hosp onlyw/ LOC interest) - [15] Other (increase) in AP /other bal sheet (1,918,2)
TOTAL RECEIPTS \$ 8,906,4 Disbursements [11] Payroll/ Benefits \$ 4,304,9 [12] Other Operating Costs 2,441,3 [13] Capital Spending 2,441,3 [14] Debt serv payments (Hosp onlyw/ LOC interest) - [15] Other (increase) in AP /other bal sheet (1,918,2)
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[14] Debt serv payments (Hosp onlyw/ LOC interest) - [15] Other (increase) in AP /other bal sheet (1,918,2
[15] Other (increase) in AP /other bal sheet (1,918,2
[16] TOTAL DISBURSEMENTS \$ 4,828.0
[17] TOTAL CHANGE in CASH \$ 4,078,4
ENDING CASH BALANCES
[18] Ending Balances- HOSPITAL \$ 7,462,4
[19] Ending Balances- DISTRICT 969,5
[20] Ending Balances- TOTALS \$ 8,431,9
ADDITIONAL INFO
[21] LOC CURRENT BALANCES \$ 6,000,0

TAB G

San Gorgonio Memorial Hospital and San Gorgonio Memorial Health Care District

To: Finance Committee, Board of Directors, and District Board

Agenda Items for May 31, 2022 and June 7, 2022 Meetings

Subject:

Annual Insurance Renewals:

A) Professional and General Liability Programs

- 1) Professional and General Liability
- 2) Directors and Officers Liability
- 3) Employment Practices Liability
- 4) Auto Liability
- 5) Workers' Compensation

B) **Property and Casualty Programs**

- 1) All Risk Property Coverage including Business Interruption Coverage
- 2) Boiler and Machinery
- 3) Pollution
- 4) Cyber
- 5) Crime
- 6) Fiduciary Liability
- 7) Underground Storage Tanks (Pollution)
- 8) Deadly Weapon Response
- 9) Earthquake, Flood, and Excess Cyber Limits (Optional Waiting for quotations)

Professional and General Liability Program – The District's broker is Jim Sprague, Vice President of James+Gable Insurance Brokers. Jim and his team work on the District's behalf with the BETA Healthcare Group, a Risk Management Authority Public Agency. SGMHCD has been insured with BETA for many years, and has benefitted from competitive premiums, comprehensive coverages, and excellent customer service from a firm which specializes in District, Public Agency, and Non-Profit Healthcare providers.

BETA has an extensive Quality Improvement and Performance program which is customized especially for Hospitals, and the favorable results of such programs have resulted in the overall competitive and comprehensive product. Their Workers' Compensation program is specifically designed for hospital workers and has an excellent overall track record in this arena.

The renewal premiums are provided an attachment.





Executive Summary

Line of Coverage	Carrier	Policy Term	Limits	Deductible	2021-2022 Expiring	2022-2023 Budget	2022-2023 Renewals
Professional Liability & General Liability	BETA	7/1/22 - 7/1/23	\$20M/\$30M	\$25K	\$1,051,171	\$1,105,000	\$1,104,332
Directors & Officers Liability	BETA	7/1/22 - 7/1/23	\$10M	\$50K	\$136,898	\$145,000	\$143,743
Employment Practices Liability	BETA	7/1/22 - 7/1/23	\$10M	\$100K	Incl w/ D&O	Incl w/ D&O	Incl w/ D&O
Auto Liability	BETA	7/1/22 - 7/1/23	\$20M	\$250/\$500	\$56,046	\$60,000	\$56,587
Workers' Compensation	BETA	7/1/22 - 7/1/23	Statutory	\$0	\$540,962	\$615,000	\$593,441
Insured Entities			Total Gross Premium	remium	\$1,785,077	\$1,925,000	\$1,898,103
San Gorgonio Memorial Hospital	oital		Performance Dividend	Dividend	-\$52,331	-\$48,667	-\$50,281
San Gorgonio Memorial Hospital Foundation San Gorgonio Memorial Healthcare District	ortal Found Ithcare Dist	ation rict	Multi-Line Dividend	idend	-\$87,082	-\$65,311	-\$90,515
			Total Net Premium	nium	\$1,645,664	\$1,811,022	\$1,757,307

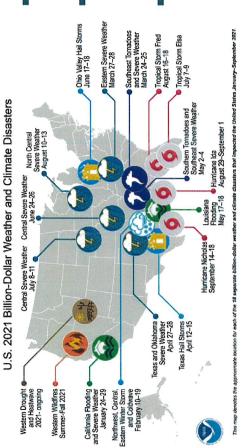
NOTES

- Insurance industry update including MICRA
- BETA Healthcare Group update: •
- All Member Rates: Minimum rate increase of 2% on PL/GL, 5% on D&O/EPL, and 5% on Auto; -2% is best on WC
 All Member Dividends: Dividends decreasing on average of 3% for PL/GL, 7% for WC, and 25% for multi-line

Overview of the Property Market

includes Wildfire, Flooding and Convective Storm (wind/hail) underwriters as a greater risk than hurricane/coastal/named CAT Losses -- Key market driver continues to be Cat losses across the US. Impacting insureds even if no losses. This prone areas. Wind/Hail exposed risks now viewed by

- including reviewing TIV to ensure valuations are adequate. Risk Evaluation -- Carriers carefully scrutinizing risk –
- **Reduced Capacity** -- Capacity has been reduced for many accounts with convective exposure with many carriers now exiting the market completely.
- their capacity by not offering large ground up limits, forcing Corporate mandates and insurance treaties limit the ability for many carriers to write difficult exposures. Limitations Reduced Limits -- Standard carriers continue to reduce such as aggregates for these coverages – maxing out brokers to build capacity through multiple carriers amount payable in any one year.
- months. Double digit rates for 8 consecutive quarters as of Rate Increases -- Rates up significantly over the last 18-24 Q2 of 2021. Market now showing signs that it is stabilizing with recent projections significantly down going into Q4
- Exclusions -- Exclusions included across all markets for COVID and Cyber.



Impact of Inflation

- Values Reporting and Trending
- Higher than average trend factors
- Marshall & Swift:
- ▶ 19.72% Real Property
- ▶ 14.17% Contents
- RS Means: Approx. 15%
- FM Global: 5.0%
- Carriers taking varying positions
- Why? Labor shortages, material costs, supply chain interruption
- Possible Solution -- Establishing a process & Getting carrier support on an agreed upon inflation factor early



Hard Market

Continues

We are in an environment of RATE ESCALATION

Market Trends Q4 2021 Cyber Liability







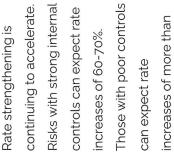






systemic risks (Solar limiting exposure to controls. Focus on MFA, Remote Desk examining internal Underwriters are Security Patches. Underwriters are Winds, Microsoft Lockdown, and Top Protocol

100%, or may be uninsurable. Exchange) by capping limits on contingent business income.





limits from \$10M to \$5M Significant capacity has Total market capacity is instances, are reducing approximately \$400M. Underwriters, in some withdrawn from this segment. business and insurers controls, and actively are re-underwriting business, shedding accounts with poor deleveraging their books of business. Few markets are entertaining new their books of



Underlying Causes of Cyber Liability "Crisis"

Criminals have taken advantage of the rush to remote working.

Business Email incidents are up 51% over same period from 2020



Average amount of funds stolen has increased 179% over same period from 2020.



Funds Transfer Fraud incidents are up 28% over same period from 2020



The "rush" to accommodate a remote workforce has created new vulnerabilities for CIOs.



Ransomware incidents are growing in frequency and severity. Average ransom now \$1.1M. Frequency is up 170%.



Criminals have exploited operational processes due to COVID 19





Fiduciary Liability & Crime

Market Trends Q3 2021



Underwriters continue to seek

modest increases

Rates Moderating









plans can expect rate +20% to +40%. Larger For Fiduciary Liability, assets greater than increases between increases between \$500M. For smaller plans, expect rate underwriters now depending upon +20% to +50% scrutinizing assets. Liability, excessive challenge. These reduced benefits mortality tables, inappropriate allegations of due to use of For Fiduciary fee litigation evolving to claims are remains a allegedly include

For Fiduciary Liability, computer fraud scrutinizing and "social commercial risks with engineering" remain significant \$500M. For smaller exposures. These plans, expect rate coverages are increases between sub-limited in the +20% to +40%. Larger crime policy.

kates are
expected to
increase modestly
between +20% to
+50% depending
upon company
size, industry and

internal controls.



mortality tables, a as well as COBRA deficiencies.



San Gorgonio Memorial Hospital 2022-2023 Premium Projections as of May 2022

TYPE OF COVERAGE	TERM	CARRIER	POLICY NUMBER	LIMITS	DEDUCTIBLE/SELF-INSURED RETENTION	21-22 PREMIUM	22-23 PROJECTIONS
APIP – All Risk Property Program	7/1/21 – 7/1/22	Various Companies	APIP2021 (Dec 08) (APIP2122)	\$250,000,000 All Perils Per Occurrence Exclude Earthquake and Flood Various Sub-limits apply	\$10,000 Property Deductible All Risk	Premium: \$197,855.83 Rate: 0.1049684 TIV: \$188,490,766	Premium: \$239,933 Rate: 0.120714 TIV: \$198,762,071 (Not to Exceed)
APIP – Boiler & Machinery	7/1/21 –	Various Companies	APIP2021 (Dec 08) (APIP2122)	\$100,000,000 Boiler Explosion and Machinery Breakdown as respects Combined Property Damage and Business Interruption/ Extra Expense. Various Sub-limits apply	\$10,000	Included in Property above	erty above
APIP – Pollution	7/1/21 – 7/1/22	Ironshore Specialty Insurance Company	1SPILLSCAZ 08001	\$25,000,000 Policy Program Aggregate \$2,000,000 Per Pollution Incident \$2,000,000 Per Named Insured Aggregate \$2,000,000 Per JPA/Pool Aggregate Various Sub-limits apply	\$50,000 Each Pollution Incident After July 1, 2021 \$500,000 Each Pollution Incident Prior to July 1, 2021 3 Days Business Interruption Waiting Period	Included in Property above	erty above
APIP – Cyber	7/1/21 – 7/1/22	Lloyd's of London – Beazley Syndicate Crum & Forster Specialty Ins. Co. Liberty Surplus Ins. Corp.	FN2105500	\$40,000,000 Annual Policy and Program Aggregate Limit of Liability for all Members combined \$2,000,000 Annual Aggregate Limit of Liability for each Member Various Sub-limits apply	\$50,000 Per Claim for each Member/Insured with TIV up to \$250,000,000 at the time of policy inception 8 Hour waiting period for Dependent / Business Interruption Loss	Included in Property above	erty above

Page 1 of 3



San Gorgonio Memorial Hospital 2022-2023 Premium Projections as of May 2022

NUMBER 14240761
Insurance Company of Pittsburgh, PA (AIG) (
Hudson Ins. Co. SFD3121124 \$1,000,000 Aggregate Limit for all Loss, including 0-03 Claim Expenses S1,000,000 HIPAA and HITECH Fines and Penalties Sublimit Various Sublimits apply
ACE American Ins. G2469706A \$1,000,000 Per Storage Tank Incident Limit Co. \$2,000,000 Aggregate Limit \$1,000,000 Aggregate Legal Defense Expense Limit \$3,000,000 Total Policy Aggregate Limit of Liability \$1,000,000 Aboveground Storage Tank Aggregate Sublimit \$1,000,000 Underground Storage Tank Aggregate Sublimit

Page 2 of 3



San Gorgonio Memorial Hospital 2022-2023 Premium Projections as of May 2022

TYPE OF COVERAGE	TERM	CARRIER	POLICY NUMBER	LIMITS	DEDUCTIBLE/SELF-INSURED RETENTION	8 8	21-22 22-23 PREMIUM PROJECTIONS
Deadly	7/1/21 -	Underwriters at	PJ210005001	PJ210005001 \$500,000 Per Occurrence	\$10,000 Each Event including	\$5,438.18	\$5,500
Weapon	7/1/22	Lloyd's of London	11		Claims Expenses		(Not to Exceed)
Response				\$500,000 Annual Aggregate			8
Program							
(ADWRP)				Various Sublimits apply			

This document is an estimate only used to assist in the budget process and does not represent a bindable offer of coverage. Premiums may change based on a variety of factors including the state of the insurance market, changes in exposure, losses, carrier appetite, etc.

TAB H

<u>Medical Staff Services Department</u> <u>MEMORANDUM</u>

DATE: May 18, 2022

TO: Susan DiBiasi, Chair

Governing Board

FROM: Sherif Khalil, M.D., Chairman

Medical Executive Committee

SUBJECT: MEDICAL EXECUTIVE COMMITTEE REPORT

At the Medical Executive Committee held this date, the following items were approved, with recommendations for approval by the Governing Board:

Approval Item(s):

2022 Annual Approval of Policies & Procedures

The attached list of policies & procedures is recommended for approval (See attached)

POLICIES & PROCEDURES

ANNUAL APPROVAL - 2022

Title	Policy Area	Revised?
Abnormal Test Result Follow-Up	Emergency Department	Revised
Assessing Geriatric ED Patients Who Present With Falls	Emergency Department	Unchanged
Baker's Cyst	Diagnostic Imaging	Revised
Code Crimson: Emergent Transfusion	Clinical Laboratory	Revised
Expired Laboratory Reagents, Supplies and Collection Tubes	Clinical Laboratory	Revised

TAB I

POLICIES AND PROCEDURES FOR BOARD APPROVAL - Hospital Board Meeting of June 7, 2022

	Title	Policy Area	Owner	Workflow Approval
				Ariel Whitley for Hospital
1	Abnormal Test Result Follow-Up	Emergency Department	Brady, Angela: ED Director	Board of Directors
			Brown, Pat: Chief Nursing	Ariel Whitley for Hospital
2	Abuse – Prevention Elder and Dependent Adult	Administration	Officer	Board of Directors
	Assessing Geriatric ED Patients Who Present			Ariel Whitley for Hospital
3	With Falls	Emergency Department	Brady, Angela: ED Director	Board of Directors
			Chamberlin, Krystal: Director	Ariel Whitley for Hospital
4	Baker's Cyst	Diagnostic Imaging	Diagnostic Imaging	Board of Directors
			Hazley, Byron: Director	Ariel Whitley for Hospital
5	Code Crimson: Emergent Transfusion	Clinical Laboratory	Laboratory	Board of Directors
	Communicating with Non-English Speaking,			
	Limited English Proficiency, Visually or Hearing		Brown, Pat: Chief Nursing	Ariel Whitley for Hospital
6	Impaired Patients and Visitors	Administration	Officer	Board of Directors
	Expired Laboratory Reagents, Supplies and		Hazley, Byron: Director	Ariel Whitley for Hospital
7	Collection Tubes	Clinical Laboratory	Laboratory	Board of Directors
			Hunter, Joey: Director	
			Emergency Preparedness, EOC	Ariel Whitley for Hospital
8	Respiratory Care Services	Emergency Preparedness	& Security	Board of Directors
	Schedules and Staffing: Calling Off, Shift Trade		Freude, Gayle: Nursing Director	Ariel Whitley for Hospital
9	(Swap), On-Call, Canceling	Nursing	Med/Surg	Board of Directors

TAB J

Record Gazette: 4/29/2022

WHEN YOU CARE WITH PASSION, YOU HEAL WITH COMPASSION

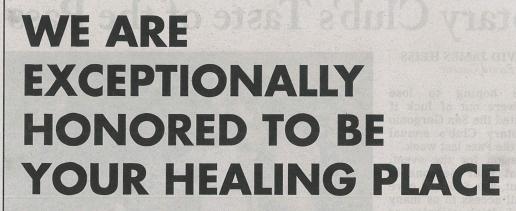




Since 1951 we've provided the best possible healthcare to our community.

Whether you're new to the area, or have lived here for generations, San Gorgonio Memorial Hospital is here to care for you.

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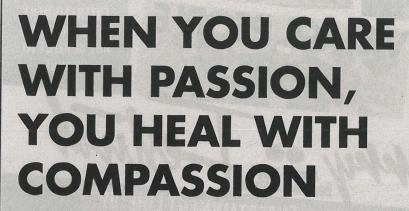
We'll make sure you and your family get off to a beautiful start



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CHOOSE YOUR HOSPITAL LIKE YOUR LIFE DEPENDS ON IT.



WE ARE EXCEPTIONALLY HONORED TO BE YOUR HEALING PLACE





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